Archway
Community Services



Programs & Services Guide

Archway.ca



Contents

6 Early Years & Family Resources

9 Youth Services

14 Senior Services

16 Community Education

18 Community Living - Disability Support

19 Employment Services

20 Counselling Services

22 Food Security Services

24 Health Services

26 Housing Services

27 Legal Advocacy & Information Services

28 Multicultural & Immigrant Integration Services

32 Fee for Service Programs

33 Agency Events

About Archway Community Services

Registered in 1969, Archway Community Services is a non-profit, multi-service, multi-funded community-based social service agency. We provide services in Abbotsford, Mission, Chilliwack, and Langley. We are "people helping people."

Who Do We Help?

Each year thousands come through our doors looking for help through one or more of our 90+ programs.

- From newborn babies to seniors – we help people of all ages.
- From people escaping violence to those struggling with addictions – we help people in crisis.
- From newcomers in Canada to people with disabilities – we help people feel like they belong.

Our Vision

Justice, opportunities and equitable access for all.

Our Mission

Archway Community Services fosters community well-being and social justice through positive action and leadership.

Statement of Diversity

- We are children, youth, adults and seniors.
- We are of all races, religions, all cultures, all abilities, all sexual orientations, all genders, and all economic levels.
- We speak many languages.
- We value diversity.
- We endeavour to reflect this diversity in our volunteers, board and staff.
- We respect all our neighbours and clients and extend our respect to them in all that we do.
- We embrace all types of families.

Therefore, we will act to promote inclusion of all in our agency and in our community.

Archway
Community Services

Financial Support

Archway is a multi-funded, multiservice agency. We achieve our mission and vision through the financial support of the Province of British Columbia and the Government of Canada as well as numerous other funders, foundations and donors.

Funded by the Government of Canada | Financé par le gouvernement du Canada | Canada

British Columbia – Supported by the Province of British Columbia

Abbotsford

City of Mission

First Nations Health Authority – Health through wellness

United Way British Columbia – Working with communities in BC's Interior, Lower Mainland, Central & Northern Vancouver Island

FoodBanksBC

Food Banks Canada

Prospera

Foundry – Where wellness takes shape

Abbotsford Canucks

The Law Foundation of British Columbia

CAI Community Action Initiative

Mosaic

Abbotsford School District

Abbreviations

FVACFSS - Fraser Valley Aboriginal Children and Family Services Society
MCFD – Ministry of Children and Family Development

Federal Charitable Registration #10767 8195 RR0001
Provincial Certificate of Incorporation # S-8439

Disclaimer: Programs are subject to change or end based on funding. For the most up-to-date information please call the program or visit our website at Archway.ca

Our History
Celebrating 55+ Years

Our agency officially began in 1969 when we gained recognition as a non-profit and began serving the community under the name Matsqui-Sumas Abbotsford (MSA) Community Services.

Led by our founder Walter Paetkau, the early group of volunteers and staff began by running a Christmas Bureau program and creating a directory of services. Other early programs included counselling, legal aid, and Meals on Wheels.

The agency became known as Matsqui-Abbotsford Community Services in 1972 and Abbotsford Community Services (ACS) in 1995 following district amalgamations.

Over the years, more programs were added to meet community needs including the Abbotsford Food Bank, Interpretation & Translation Services, and the Abbotsford Addictions Centre. We have also played a pivotal role in welcoming newcomers from around the world. Programs such as the Family Centre, Youth Resource Centre and Community Living provide individualized supports to walk alongside individuals.

We've continued to grow and create partnerships. In 2017, we opened Abbotsford's first low-barrier housing facility. We are the lead agency of one of the first Foundry sites, which opened in 2018 and provides health and wellness services for youth.

During our 50th anniversary in 2019, we changed the agency name to "Archway Community Services" to shift from a geographic focus to a statement of vision and purpose.

As we move forward, we continue to respond to people's needs, especially during times of uncertainty. Throughout the COVID-19 pandemic and in the midst of disastrous flooding, our doors remained open, and staff pivoted to continue supporting their clients.

Archway has come a long way since its early days - from a group of committed volunteers to now having more than 550 staff, 2,000+ volunteers and 90+ programs. Our growth has been possible through the visionary oversight of our board and leaders, the expertise and passion of staff and volunteers, as well as the fortitude of some truly remarkable community partners.



Walter Paetkau (centre) with coworkers in 1991. Photo supplied by The Reach (P8432)

Early Years & Family Resources

Abby Dads - Father Involvement Program
Offers relationship-based educational groups, and individual and group support for fathers seeking to increase positive involvement with their children.

Phone (English): 778.808.3254
Phone (Punjabi): 778.808.9984

Best for Babies
Pregnancy outreach program offering culturally sensitive prenatal support to help improve the health of expectant parents, their partners and their babies, up to six months postpartum.

Phone (English): 604.859.7681 Ext. 288
Phone (Punjabi): 604.308.8216

CALM Connection
Six-week parenting group that strengthens relationships, helps reduce stress, increases awareness and understanding of social emotional learning.

Phone (English): 604.859.7681 Ext. 288
Phone (Punjabi): 604.308.8216

Caring Dads
A 12+ week program devoted to ensuring the safety and well-being of children through supporting fathers to improve relationships with their children.

While self-referrals are welcome, priority will be given to MCFD referrals.
Email: CaringDadsProgram@archway.ca

Child Care Resource & Referral (CCRR)
Offers child care referrals, as well as professional development training, consultations, support, and referrals for child care providers.

Phone: 604.850.7934
Website: AbbotsfordCCRR.ca

Eagle's Nest Early Learning Centre
Provides childcare for children up to five, and before and after school care.

Phone: 236.380.4898

Early Years & Family Resources

Family Centre - The Parenting Place
Strives to foster the strengths and well-being of individuals, families and the community as a whole. Offers friendly, supportive meeting places where adults and children can share quality time together through formal and informal programs.

Phone: 604.859.7681 Ext. 229

Family Education
Provides support and education to promote change, encourage growth and strengthen families.

While self-referrals are welcome, priority will be given to MCFD and FVAFSS referrals.

Phone: 604.859.7681 Ext. 242

Mental Wellness Parenting Group
An eight-week group for adults (with children age 0-12) who are parenting while coping with depression and/or anxiety and want to develop new strategies to support mental wellness for themselves and their families. Childcare available.

Phone: 604.226.2549

New Beginnings Young Parent Program
Supports young parents in completing their high school education while providing quality early childhood care for their infants and toddlers.

Phone: 604.850.7303

Parenting Life Skills for Immigrant Families
Supports newcomer families in navigating the challenges of parenting in Canada, while drawing from their personal resources. Develops knowledge and skills for supportive parenting in a new environment.

Phone: 604.866.5233

Perinatal Depression Support
Perinatal depression support is offered in partnership with Fraser Health.

Phone: 604.859.7681 Ext. 266

Early Years & Family Resources – Referral Required

Caregiver (Foster Parent) Support Program

Provides ongoing support to foster parents and family caregivers, in order to maintain ministry placements. Assists caregivers in managing a wide range of challenges related to trauma, attachment, transitions and system navigation.

Referrals through MCFD and FVACFSS.
Phone: 604.897.0558

Family Connections - Enhanced Access

Provides a responsive, dynamic and flexible range of services allowing parents and children the opportunity to continue their relationship with children in the care of MCFD, and/or where family reunification is an active service plan goal.

Referrals through MCFD and FVACFSS.
Phone: 604.870.3765

Family Connections - Family Outreach

Provides services to families on a continuum from preventative to restorative. Activities may include but are not limited to one-to-one support, education on alternative parenting strategies, ensuring children's basic safety needs are met, assisting families to develop pro-social life skills, connecting to local resource, and responding to crisis situations.

Referrals through MCFD and FVACFSS.
Phone: 604.870.3765

Socialization, Teaching and Recreation (STAR) Club

Assists children and youth, ages 8 to 18 years, with developmental disabilities to increase their self- esteem by providing opportunities to meet new friends and to participate in a variety of recreational activities while learning new skills.

Referrals through MCFD.
Phone: 604.308.8339



Abbotsford Youth Health Centre

Professional medical practitioners provide health services in a youth-friendly, safe, confidential, and non-judgmental environment for individuals aged 12-24 within the Foundry model.

Phone: 604.746.3392

Bridges

Provides continued support and advocacy for youth ages 19 - 24 who have aged out of government care.

Phone: 604.870.4972

Foundry Abbotsford

An integrated hub for youth 12-24 years old and their families with services in mental health, primary care, substance use, social services and peer support.

Phone: 604.746.3392

Immigrant Youth Services

Assists newcomer youth aged 12-24 through school-based programming, after school homework support sessions, life skills, leadership training, summer recreation, literacy support and one-to-one outreach to facilitate their integration into life in Canada.

Phone: 604.859.7544

Youth Services

Immigrant Youth Employment and Skills Strategy

Provides coaching, case management, and group workshops for youth, aged 15-30 who are new to Canada, as they explore their employment and education options.

Phone: 778.345.4198

In It Together

Supports youth ages 11-24 at risk of gang involvement or currently gang involved through individualized outreach services.

Capacity is limited.
Phone: 604.870.4972

New Beginnings Young Parent Program

New Beginnings supports young parents to complete their high school education while providing quality early childhood care for their infants and toddlers.

Phone: 604.850.7303

South Asian Community Resource Office

Provides individual case management, youth outreach, recreation, essential skills, and counselling for youth and their families (ages 11-25) who are at high risk of being involved in organized crime and gangs.

Phone: 604.866.1559

Stop Exploiting Youth

Provides intensive outreach services for youth who are sexually exploited, at high-risk of sexual exploitation or needing support in exiting exploitation.

Phone: 604.870.4972

Street Outreach

Supports youth who are homeless, at risk of homelessness or street entrenched by focusing on their safety, ensuring that their basic needs such as food, shelter and clothing are met. The goal is to reconnect them with their families or other healthy, positive support systems.

Phone: 604.870.4972

Talia's Closet

Provides graduates in need with free, gently worn gowns, suits and accessories.

Phone: 604.870.4972

Youth Education Support

Supports school engagement or reconnection to school with the goal of graduation. The focus is on working with youth going through transitions and reducing risk factors that can lead to criminal justice involvement and/or school dropout.

Phone: 604.870.4972

Youth Resource Centre

A dynamic collection of services that fit with our youth-focused, family and community-minded philosophy of working with young people aged 12-24 and their families.

Phone: 604.870.4972 (4YRC)



Youth Services – Referral Required

Autumn House
A semi-independent youth housing program for youth aged 16-18. Through a life-skills curriculum approach, the goal is to transition youth to living independently.

Referrals through MCFD and FVACFSS.
Phone: 604.870.4972

Basic Life Skills Training
Provides support to youth in Langley living with mental illness. Services are provided in an outreach format within individual or group settings.

Referrals through Langley Child and Youth Mental Health.
Phone: 604.530.6444

Family Outreach
Individualized service for youth and families experiencing conflict. Helps with communication skills, conflict resolution, and connection to community resources.

Referrals through MCFD, FVACFSS, self-referral & community.
Phone: 604.870.4972

Independent Living Support
An outreach service for youth who live on their own that offers individual support to achieve transition to independence in the community.

Referrals through MCFD and FVACFSS.
Phone: 604.870.4972

Rapid Response
A 6-week intensive program for families with children aged 0-18 to reduce the family's crisis or conflict and promote harmony in the home.

Referrals through MCFD, FVACFSS, self-referral & community.
Phone: 604.870.4972

Youth Services – Referral Required

Socialization, Teaching and Recreation (STAR) Club

Assists children and youth aged 8 to 18 years with developmental disabilities to increase their self- esteem by providing opportunities to meet new friends, to participate in a variety of recreational activities, and to learn new skills.

Referrals through MCFD.
Phone: 604.859.2919

Youth Justice Services

Provides services such as Intensive Support and Supervision Programs and supports youth on probation to complete their Community Work Service hours.

Referrals through Youth Probation.
Phone: 604.870.4972



Senior Services



Better at Home

Helps older adults 65+ continue living independently in their own homes by providing non-medical home support services such as light housekeeping, light yard maintenance, grocery shopping services and transportation for appointments. Friendly visitor phone call requests are referred out to community resources. Fees for services are based on net income.

Phone: 604.870.3772

CareShare – Senior Caregivers Support Program

Offers seniors 55+ taking care of other adults with information, education, and training.

Phone: 604.557.6097

Income Tax Preparation

Offers seasonal assistance with Income Tax preparation for Abbotsford residents over 55 with modest incomes and simple tax situations.

Phone: 604.743.0424

Lunch With The Bunch

Weekly social gathering with fun and educational activities connecting seniors to their community.

Phone: 236.380.2702

Meals on Wheels
Nutritious fresh, frozen, and affordable meals delivered four days a week to individuals struggling with mobility or having difficulty shopping or preparing meals.

Phone: 604.870.3764

Medical Transportation
Volunteers drive individuals to medical appointments from Chilliwack to North Vancouver. Fees charged for mileage and parking.

Phone: 604.743.0354

Seniors Information, Referral and Resource Services
Connecting and referring older adults to local senior-focused community supports, programs, services and resources. Referrals may include transportation, food, application support, or recreation services.

Phone: 604.870.3763

Social Prescribing Program
Connects older adults in the Abbotsford area to a wide range of community-based services combined with follow-up support.

Phone: 604.743.1209

South Asian Caregivers Support Program
Offers adults who are 55+ and taking care of a loved one with information, education, and training.

Phone: 778.345.4206

South Asian Day Program for Older Adults
Promotes physical wellbeing and social connections for South Asian seniors who are facing health challenges and provides respite for their families or care providers.

Phone: 236.380.0556

Community Education



Abbotsford Addictions Centre Education Program

Available for community education and consulting on addiction issues. We also have a dedicated school- based prevention worker that offers a Prevention Focus for youth through workshops, groups, and support to the schools, their staff and their students.

Phone: 604.850.5106

Diversity Education

Promotes cross-cultural understanding of social justice issues in the community through interactive workshops/trainings, community projects and policy consultation.

Phone: 604.859.7681 Ext. 270

Specialized Victim Assistance

Responds to inquiries in Abbotsford and Mission for public awareness and education on victim services and victimization in the areas of child abuse, adult sexual assault, partner assault and criminal harassment.

Phone: 604.859.7681 Ext. 275

Stop Exploiting Youth Education Program

Offers community education on the topic of youth sexual exploitation and healthy relationships through presentations and workshops.

Phone: 604.870.4972

Urban Farm

The Archway Urban Farm is used as a teaching garden and working urban farm located by the EcoFarm in Abbotsford. The garden provides classes/workshops and volunteer opportunities for those wanting to contribute to local food security by getting out and getting their hands in the soil.

Website: archway.ca/farm



Community Living - Disability Support

Adults

Discovery

Community inclusion program providing socialization, recreation and work experience opportunities for adults with developmental disabilities.

Referrals through Community Living BC.
Phone: 604.308.8339

Employing People in the Community (EPIC)

Assisting persons with developmental disabilities to attain paid employment through job searching, preparation, on-site training and support.

Referrals through Community Living BC.
Phone: 604.308.8339

Children & Youth

Socialization, Teaching and Recreation (STAR) Club

Assists children and youth, ages 8 to 18 years, with developmental disabilities to increase their self- esteem by providing opportunities to meet new friends and to participate in a variety of recreational activities while learning new skills.

Referrals through MCFD.
Phone: 604.308.8339



Career Paths for Skilled Immigrants

Helps skilled immigrants find or improve employment within their field. The program provides financial assistance for credential evaluation, licensing and skills upgrading, career planning, and connections to local employers.

Phone: 778.345.6415

Employing People in the Community (EPIC)

Assisting persons with developmental disabilities to attain paid employment through job searching, preparation, on-site training and support.

Referrals through Community Living BC.
Phone: 604.308.8339

Employment Mentors

Helps immigrants re-enter their respective career in the Canadian labour market through meaningful one- on-one mentorship connections, industry specific networking, soft skills training and coaching.

Phone: 604.557.8132

Immigrant Youth Employment and Skills Strategy

Provides coaching, case management, and group workshops for youth, aged 15-30 who are new to Canada, as they explore their employment and education options.

Phone: 778.345.4198

Counselling Services



Abbotsford Addictions Centre

Offers alcohol and drug counselling, recovery and support groups, as well as referrals to day and residential treatment.

Phone (English/Punjabi): 604.850.5106

Courtyard for Men

Provides counselling to immigrant men who have used or are at the risk of using violence in intimate relationships.

Phone: 604.866.1559

Family Connections Counselling

Short-term individual or couples counselling for parents (of children age 0-12) who struggling with stress management, anxiety, depression, relationship difficulties or other relevant issues that impact their family functioning and parenting.

Referrals through MCFD and FVACFSS. Limited spots with a counselling intern available for self-referrals.

Phone: 604.859.7681 Ext. 304
Email: fam.conn@archway.ca

Foundry Abbotsford

An integrated hub for youth 12-24 years old and their families with multiple services including same day counselling and navigation services.

Phone: 604.746.3392

Men's Trauma Counselling

Counselling for male-identifying or non-binary adults who have experienced sexual assault or sexual abuse.

Phone: 604.859.7681 Ext. 304
Email: montrose@archway.ca

SAFE HAVEN Refugee Claimant Support Services

Offers one-on-one and group trauma counseling, referrals to housing and accommodation support, English classes, customized employment support, and settlement services to refugee claimants in the Fraser Valley.

Phone: 778.344.5415

Sexual Abuse Intervention Program

Counselling for children aged 4-18 who have experienced sexual abuse and supportive groups for non-offending parents.

Phone: 604.859.7681 Ext. 304
Email: montrose@archway.ca

Sexual Assault Response Program

Provides counselling for those over 16 who identify as female or non-binary and have experienced a recent non-partner sexual assault.

Phone: 604.859.7681 Ext. 304
Email: montrose@archway.ca

Short-Term Counselling

Provides up to 10 counselling sessions for adults experiencing anxiety, depression, stress, anger, relationship issues or having difficulty coping.

Phone: 604.859.7681 Ext. 304
Email: montrose@archway.ca

Stopping the Violence

Counselling for female-identifying or non-binary adults who have experienced sexual abuse, sexual assault, or intimate partner violence.

Phone: 604.859.7681 Ext. 304
Email: montrose@archway.ca



Food Security Services



Archway Food Bank of Abbotsford

Provides access to fresh food, pantry items, culturally preferable food, as well as necessities including diapers and feminine hygiene products. Also provides basic dental care for Abbotsford residents.

Phone: 604.859.5749
Website: ArchwayFoodBank.ca

Basics for Babies

Provides baby supplies such as formula and diapers for caregivers in Abbotsford in low-income households.

Phone: 604.859.5749

Bulk Buy Collective

Distributes fresh produce at discounted rates through shared purchasing power.

Phone: 604.859.5749 Ext. 36
Website: FoodJustice.ca

Christmas Bureau

Offers traditional holiday meals, gifts, and clothing to families, children and seniors in December.

Phone: 604.859.5749 Ext. 42

Food Security Services

Home Delivery
Archway Food bank hampers are delivered to those with mobility barriers and medical conditions.

Phone: 604.859.5749 Ext. 22

Meals on Wheels
Nutritious meals delivered four days a week to those who have difficulty shopping or preparing a meal. Fresh and frozen meals are available for a fee or for those in need.

Phone: 604.870.3764

Starfish Pack
Provides students with a bag of nutritious and kid-friendly food for the weekends during school and over the summer break.

Phone: 604.859.5749 Ext. 33

Urban Farm
The Archway Urban Farm is used as a teaching garden and working urban farm located by the EcoFarm in Abbotsford. The garden provides classes/workshops and volunteer opportunities for those wanting to contribute to local food security by getting out and getting their hands in the soil.

Phone: 236.380.3978



Health Services



Abbotsford Addictions Centre
Offers alcohol and drug counselling, recovery and support groups, as well as referrals to day and residential treatment.

Phone (English/Punjabi): 604.850.5106

Abbotsford Youth Health Centre
Professional medical practitioners provide health services in a youth-friendly, safe, confidential, and non-judgmental environment for individuals aged 12- 24 within the Foundry model.

Phone: 604.746.3392

Dental Clinic
Free basic dental coverage is available to people who live in a low-income household and have little or no dental coverage. A program of the Archway Food Bank.

Phone: 604.859.5749 Ext. 24

Foundry Abbotsford
An integrated hub for youth 12-24 years old and their families with services in mental health, primary health care, social services and substance use. Youth can access wellness groups, walk-in counselling, peer supports, a wide range of specialized group services as well as specialist mental health and substance use services.

Phone: 604.746.3392

Mental Wellness Parenting

An eight-week group for adults (with children age 0-12) who are actively parenting while coping with depression and/or anxiety and want to develop new strategies to support mental wellness for themselves and their families. Childcare available.

Phone: 604.226.2549

Perinatal Depression Support

Perinatal depression support is offered in partnership with Fraser Health.

Phone: 604.859.7681 Ext. 266

Social Prescribing Program

Connects older adults in the Abbotsford area to a wide range of community-based services combined with follow-up support.

Phone: 604.743.1209



Housing Services

Housing Services

Autumn House
A semi-independent youth housing program for youth aged 16-18. Through a life-skills curriculum approach, the goal is to transition youth to living independently.

Referrals through MCFD and FVACFSS.
Phone: 604.870.4972

Homeless Prevention Program
An initiative aimed at providing individuals in identified at-risk groups facing homelessness with portable rent supplements and support services to help them access rental housing.

Phone: 236.380.0575

Montvue Shelter
Shelter that features 30 semi-private spaces, offering year-round support for adults (ages 19+) experiencing homelessness.

Referrals from service providers in our community.
Phone: 236.380.3357

Residential Housing Programs

Supportive Housing - Hearthstone Place
Men and women who were homeless or at risk of homelessness live in a low barrier supportive housing facility and are supported with services such as mental health, substance use, and essential life skills.

Referrals through BC Housing.
Phone: 604.776.5060 Ext. 101



Legal Advocacy & Information Services

Community Legal Advocacy
Offers information, referrals and representation on Income Assistance, disability applications, Residential Tenancy, Employment Insurance and Canada Pension issues.

Phone (Abbotsford): 604.743.0345
Phone (Chilliwack): 604.702.2907

Family Legal Advocacy
Provides a range of family law services including legal information, advocacy and assistance to individuals in the community.

Phone: 604.743.0694

Legal Advocacy for Agricultural Workers
Assists agricultural workers with their legal issues related to employment, tenancy, Employment Insurance, debt, Canadian Pension Plan, WorkSafeBC, Harassment and disability.

Phone (English/Punjabi): 236.380.0937 or 604.743.0401
Phone (Spanish): 778.808.8883

One Line Referral
Connects people to social services in Abbotsford that fit their unique needs through referrals and self- referral.

Phone: 778.345.8013

Sexual Assault Response Program
Provides justice-related information, support and referrals to victim of adult sexual assault, adult survivors of sexual abuse and child and youth sexual assault cases.

Phone: 236.380.2293

Specialized Victim Assistance
Provides justice-related information, support and referral to victims of child abuse, adult sexual assault, partner assault, criminal harassment and adult survivors of sexual abuse.

Phone: 604.859.7681 Ext. 275

Third Party Reporting of Sexual Assault
Allows anonymous reporting of sexual assault and provides victims with specialized supports.

Phone: 604.859.7681 Ext. 275

Multicultural & Immigrant Integration Services

Access2English
Provides free language support for adults through volunteer tutors and formal classes led by professional instructors.

Phone: 604.768.6277 or 604.217.5841

Courtyard for Men
Provides counselling to immigrant men who have used or are at the risk of using violence in intimate relationships.

Phone: 604.866.1559

Canadian Citizenship Preparation
Helps newcomers prepare to write the Canadian Citizenship knowledge test. Classes are offered twice per year through an 8-week series.

Phone: 604.217.2299

Community Connections
Connects newcomers to the community through friendship matches, social activities, peer support groups, informal English practice, workshops, and educational sessions.

Phone: 604.217.2299

Conversation Circles
Informal English language learning for newcomers. Weekly sessions to practice speaking and listening while learning about life in Canada and connecting with other newcomers.

Phone: 604.866.5233

Diversity Education
Promotes cross-cultural understanding of social justice issues in the community through interactive workshops community projects and policy consultation.

Phone: 604.859.7681 Ext. 270

English Skills for Success
Providing low-cost English classes for those who have completed CLB Level 4.

Email: Language@archway.ca

Immigrant Settlement
Assists newcomers with the integration process to improve their overall sense of belonging in Canada by providing information, orientation and referral services.

Phone: 604.859.7681

Interpretation & Translation Services (ITS)

Certified translators, Community and Certified Court interpretation services. Fee for service program is available in over 70 languages.

Phone: 604.870.3769 or 1.877.889.8886
Website: InterpretationAndTranslationServices.com

Language Assessment: Canadian Language Benchmarks Placement Test (CLBPT)

Fee for service Canadian Language Benchmark testing for individuals needing proof of English language skills for employment or educational programs.

Phone: 604.309.4092

Language Instruction for Newcomers to Canada (LINC)

Provides free English language training for new immigrants and refugees. Classes (literacy – CLB level 4) are offered in the mornings and evenings.

Phone: 604.859.7681 Ext. 216

Moving Ahead Program

Provides one-to-one support to assist newcomers with multiple needs and significant integration barriers so that they can participate in regular settlement and community service programs.

Phone: 604.308.1857

One Line Referral

Connects people to social services that fit their unique needs through referrals and self-referral.

Phone: 778.345.8013

Parenting Life Skills for Immigrant Families

Supports newcomer families in navigating the challenges of parenting in Canada, while drawing from their personal resources. Develops knowledge and skills for supportive parenting in a new environment.

Phone: 604.866.5233

Resettlement Assistance Program

Helps newly-arrived government-assisted refugees with housing, orientation to Canada, referrals and other immediate and essential settlement needs.

Phone: 604.217.0444

Multicultural & Immigrant Integration Services

SAFE HAVEN Refugee Claimant Support Services
Offers one-on-one and group trauma counselling, referrals to housing and accommodation support, English classes, customized employment support, and settlement services to refugee claimants in the Fraser Valley.

Phone: 778.344.541

Settlement Workers in Schools
Provides information and referrals to students and their families about schooling and community services, and supports families in the integration process.

Phone: 604.859.7681

South Asian Caregivers Support Program
Offers adults who are 55+ and taking care of a loved one with information, education, and training.

Phone: 778.345.4206

South Asian Day Program
Promotes physical wellbeing and social connections for South Asian seniors who are facing health challenges and provides respite for their families or care providers.

Phone: 236.380.0556

Employment

Career Paths for Skilled Immigrants
Helps skilled immigrants find or improve employment within their field. The program provides financial assistance for credential evaluation, licensing and skills upgrading, career planning, and connections to local employers.

Phone: 778.345.6415

Employment Mentors
Provides meaningful industry-specific networking and mentorship matches along with soft skills training, coaching and Employment Readiness Series workshops.

Phone: 604.557.8132

Legal Advocacy for Agricultural Workers
Assists agricultural workers with legal issues related to employment, tenancy, Employment Insurance, debt, Canadian Pension Plan, WorkSafeBC and disability.

Phone (English/Punjabi): 236.380.0937 or 604.743.0401
Phone (Spanish): 778.808.8883

Immigrant & Multicultural Youth

Immigrant Youth Employment and Skills Strategy

Provides coaching, case management, and group workshops for youth, aged 15-30 who are new to Canada, as they explore their employment and education options.

Phone: 778.345.4198

Immigrant Youth Services

Assists newcomer youth aged 12-24 through school- based programming, homework support sessions, life skills, leadership training, summer recreation, literacy support and one-to-one outreach.

Phone: 604.859.7544

Schools Out for Newcomer Immigrant Children

After-school program that assists youth in elementary school who are newcomers to Canada with language skills and emotional development.

Phone: 778.808.8713

South Asian Community Resource Office

Provides individual case management, youth outreach, recreation, essential skills, and counselling for youth and their families (ages 11-25) who are at high risk of being involved in organized crime and gangs.

Phone: 604.866.1559

Community Partnership Tables

Abbotsford Local Immigration Partnership

A partnership of stakeholders who work collectively to strengthen Abbotsford's integration of newcomers and build a more inclusive and welcoming city.

Phone: 604.743.0384 Ext. 270

Fraser Valley Human Dignity Coalition

A diverse collective that responds to incidents of discrimination and hate in the community.

Phone: 604.859.7681 Ext. 270

BC and Yukon Local Immigration Partnership Network Convener

Provides an opportunity to lead the development, execution, and evaluation of strategic initiatives that enhance the social, economic, and cultural integration of newcomers.

Phone: 604.859.7681 Ext. 270

Fee for Service Programs

Community Van Service
Helps individuals and families without transportation reach appointments, commitments, services and community activities within Abbotsford.

Phone: 604.743.0354

DELISH Catering
A multi-ethnic catering service that brings together the talented culinary skills of newcomers to Canada. Helps participants build confidence, social networks, and professional skill development.

Phone: 604.557.6455

English Skills for Success
Providing low-cost English classes for those who have completed CLB Level 4.

Email: Language@archway.ca

Interpretation & Translation Services (ITS)
Certified translators assist with legal documents, websites, marketing materials and more. Community interpretation and Certified Court Interpretation services are available across the Lower Mainland. Fee for service program is available in over 70 languages.

Phone: 604.870.3769 or 1.877.889.8886
Website: its-acs.com

Language Assessment: Canadian Language Benchmarks Placement Test (CLBPT)
Fee for service Canadian Language Benchmark testing for individuals needing proof of English language skills for employment or educational programs.

Phone: 604.309.4092

Annual Agency Events



Archway Charity Golf Tournament

Started in 2017, this charity golf tournament, dinner and silent auction raises funds for Archway's Community Action Fund.

ArchwayGolf.ca

Community Builders Awards

Acknowledges individuals and organizations who have made an outstanding contribution to Archway and the community.

Archway.ca/CBA

Fraser Valley Cultural Diversity Awards

Recognizes individuals and organizations who champion diversity and inclusion in our community. Presented by Archway in partnership with Mission and Chilliwack Community Services and the Langley New Directions English Language School.

DiversityAwards.ca

Inclusive Employer Excellence Awards

The awards recognize businesses that are committed to hiring people with barriers to employment. Presented in partnership with Bethesda, Communitas Supportive Care Society, Mission Association for Community Living and Work BC Mission/Abbotsford.

InclusiveAwards.ca

Toys for Tots Christmas Brunch

Each November, the community is invited to bring a gift or donation and stay for brunch, live entertainment and more. This event benefits the Christmas Bureau to provide gifts and food for families in need at Christmas.

AbbotsfordFoodBank.com/ToysforTots

CARF Accreditation



Programs in the Counselling, Child, Youth and Family Services department and in Community Living have been CARF accredited since 2004. The value of the CARF accreditation is more than just a certificate hanging on our wall. It is evidence that Archway strives to improve efficiency, fiscal health, and service delivery – creating a foundation for client satisfaction.

CARF Canada is an independent, non-profit accreditor of health and human services. The mission of CARF is to promote the quality, value and optimal outcomes of services through a consultative accreditation process and continuous improvement services that focus on enhancing the lives of people served.

Accreditation is an ongoing process, as we are continuously improving services, encouraging feedback and looking to effectively serve the community.

Accredited Programs

- Abby Dads
- Basic Life Skills Training
- Best for Babies
- Caregiver Support
- Discovery
- Employing People in the Community
- Family Centre – The Parenting Place
- Family Connections
- Family Education
- New Beginnings
- Sexual Abuse Intervention
- STAR Club
- Youth Resource Centre

Your Privacy at Archway

At Archway Community Services, we ensure that the collection, use and storage of your personal information follows best practices and complies with privacy legislation.

If you have a privacy-related concern about your personal information, or if you would like to access your personal information stored by Archway Community Services, please contact our Privacy Officer.

Privacy Officer, Tina Poudrier-Beck
Email: PrivacyOfficer@archway.ca

Volunteer Opportunities

Volunteers form the backbone of our organization. Thanks to the efforts, passions and dedication of 2,700+ volunteers, more than 39,000 working hours were contributed last year.

If you're looking to give back to your community, you can volunteer in a variety of programs. We match your skills, passion, and interests with our programs looking for people just like you.

Website: Archway.ca/volunteer
Phone: 236.380.4724

Support Archway Financially

Be a part of building a strong and healthy community by supporting people in need. You can designate your gift towards a specific program or to our Community Action Fund (CAF). The CAF allows Archway to cover any funding gaps in existing programs and respond quickly to needs and issues as they arise.

To maximize donor investment directly into our programs and services Archway issues tax receipts for eligible donations of $20 and above.

Federal Charitable Registration # 10767 8195 RR0001

Ways to Donate



Online
Archway.ca/Donate



Mail or Drop Off
Cash can be dropped off and cheques can be sent to:

2420 Montrose Avenue Abbotsford, BC V2S 3S9



Phone
Call to arrange credit card or automatic bank account withdrawals

Phone: 604.859.7681 Ext. 502

Archway
Community Services

604.859.7681

2420 Montrose Avenue
Abbotsford, BC V2S 3S9

Archway.ca

Formerly Known as Abbotsford Community Services

2026
Version 1.1