



# Archway

Community Services



## Programs & Services Guide

**Archway.ca**



# Contents

- 6** Early Years & Family Resources
- 9** Youth Services
- 14** Senior Services
- 16** Community Education
- 18** Community Living - Disability Support
- 19** Employment Services
- 20** Counselling Services
- 22** Food Security Services
- 24** Health Services
- 26** Housing Services
- 27** Legal Advocacy & Information Services
- 28** Multicultural & Immigrant Integration Services
- 32** Recycling Services
- 32** Fee for Service Programs
- 33** Agency Events

## About Archway Community Services

Registered in 1969, Archway Community Services is a non-profit, multi-service, multi-funded community-based social service agency. We provide services in Abbotsford, Mission, Chilliwack, and Langley. We are "people helping people."

## Who Do We Help?

Each year thousands come through our doors looking for help through one or more of our 90+ programs.

- From newborn babies to seniors – we help people of all ages.
- From people escaping violence to those struggling with addictions – we help people in crisis.
- From newcomers in Canada to people with disabilities – we help people feel like they belong.

## Our Vision

Justice, opportunities and equitable access for all.

## Our Mission

Archway Community Services fosters community well-being and social justice through positive action and leadership.

## Statement of Diversity

- We are children, youth, adults and seniors.
- We are of all races, religions, all cultures, all abilities, all sexual orientations, all genders, and all economic levels.
- We speak many languages.
- We value diversity.
- We endeavour to reflect this diversity in our volunteers, board and staff.
- We respect all our neighbours and clients and extend our respect to them in all that we do.
- We embrace all types of families.

Therefore, we will act to promote inclusion of all in our agency and in our community.



## Financial Support

Archway is a multi-funded, multiservice agency. We achieve our mission and vision through the financial support of the Province of British Columbia and the Government of Canada as well as numerous other funders, foundations and donors.

Funded by the  
Government  
of Canada

Financé par le  
gouvernement  
du Canada

Canada



## Abbreviations

FVACFSS - Fraser Valley Aboriginal Children and Family Services Society

MCFD – Ministry of Children and Family Development

Federal Charitable Registration #10767 8195 RR0001

Provincial Certificate of Incorporation # S-8439

*Disclaimer: Programs are subject to change or end based on funding. For the most up-to-date information please call the program or visit our website at [Archway.ca](http://Archway.ca)*

# Our History

## Celebrating 55+ Years

Our agency officially began in 1969 when we gained recognition as a non-profit and began serving the community under the name Matsqui-Sumas Abbotsford (MSA) Community Services.

Led by our founder Walter Paetkau, the early group of volunteers and staff began by running a Christmas Bureau program and creating a directory of services. Other early programs included recycling, counselling, the Minikin Market, Legal Aid, and Meals on Wheels.

The agency became known as Matsqui-Abbotsford Community Services in 1972 and Abbotsford Community Services (ACS) in 1995 following district amalgamations.

Over the years, more programs were added to meet community needs including the Abbotsford Food Bank, Interpretation & Translation Services, and the Abbotsford Addictions Centre. We have also played a pivotal role in welcoming newcomers from around the world. Programs such as the Family Centre, Youth Resource Centre and Community Living provide individualized supports to walk alongside individuals.

We've continued to grow and create partnerships. In 2017, we opened Abbotsford's first low-barrier housing facility. We are the lead agency of one of the first Foundry sites, which opened in 2018 and provides health and wellness services for youth.

During our 50th anniversary in 2019, we changed the agency name to "Archway Community Services" to shift from a geographic focus to a statement of vision and purpose.

As we move forward, we continue to respond to people's needs, especially during times of uncertainty. Throughout the COVID-19 pandemic and in the midst of disastrous flooding, our doors remained open, and staff pivoted to continue supporting their clients.

Archway has come a long way since its early days - from a group of committed volunteers to now having more than 550 staff, 2,000+ volunteers and 90+ programs. Our growth has been possible through the visionary oversight of our board and leaders, the expertise and passion of staff and volunteers, as well as the fortitude of some truly remarkable community partners.



Walter Paetkau (centre) with coworkers in 1991. Photo supplied by The Reach (P8432)

# Early Years & Family Resources

## **Abby Dads - Father Involvement Program**

Offers relationship-based educational groups, and individual and group support for fathers seeking to increase positive involvement with their children.

Phone (English): 778.808.3254

Phone (Punjabi): 778.878.0397

## **Best for Babies**

Pregnancy outreach program offering culturally sensitive prenatal support to help improve the health of expectant parents, their partners and their babies, up to six months postpartum.

Phone (English): 604.859.7681 Ext. 288

Phone (Punjabi): 604.308.8216

## **CALM Connection**

Six-week parenting group that strengthens relationships, helps reduce stress, increases awareness and understanding of social emotional learning.

Phone (English): 604.859.7681 Ext. 288

Phone (Punjabi): 604.308.8216

## **Child Care Resource & Referral (CCRR)**

Offers child care referrals, as well as professional development training, consultations, support, and referrals for child care providers.

Phone: 604.850.7934

Website: [AbbotsfordCCRR.ca](http://AbbotsfordCCRR.ca)

## **Eagle's Nest Early Learning Centre**

Provides childcare for children up to five, and before and after school care.

Phone: 236.380.4898

## **Family Centre - The Parenting Place**

Strives to foster the strengths and well-being of individuals, families and the community as a whole. Offers friendly, supportive meeting places where adults and children can share quality time together through formal and informal programs.

Phone: 604.859.7681 Ext. 229

# Early Years & Family Resources

## **Family Education**

Provides support and education to promote change, encourage growth and strengthen families.

While self-referrals are welcome, priority will be given to MCFD and FVAFSS referrals.

Phone: 604.859.7681 Ext. 242

## **Mental Wellness Parenting Group**

An eight-week group for adults (with children age 0-12) who are parenting while coping with depression and/or anxiety and want to develop new strategies to support mental wellness for themselves and their families.

Childcare available.

Phone: 604.226.2549

## **New Beginnings Young Parent Program**

Supports young parents in completing their high school education while providing quality early childhood care for their infants and toddlers.

Phone: 604.850.7303

## **Parenting Life Skills for Immigrant Families**

Supports newcomer families in navigating the challenges of parenting in Canada, while drawing from their personal resources. Develops knowledge and skills for supportive parenting in a new environment.

Phone: 604.866.5233

## **Perinatal Depression Support**

Perinatal depression support is offered in partnership with Fraser Health.

Phone: 604.859.7681 Ext. 266

# Early Years & Family Resources – Referral Required

## **Caregiver (Foster Parent) Support Program**

Provides ongoing support to foster parents and family caregivers, in order to maintain ministry placements. Assists caregivers in managing a wide range of challenges related to trauma, attachment, transitions and system navigation.

*Referrals through MCFD and FVACFSS.*

Phone: 604.897.0558

## **Family Connections - Enhanced Access**

Provides a responsive, dynamic and flexible range of services allowing parents and children the opportunity to continue their relationship with children in the care of MCFD, and/or where family reunification is an active service plan goal.

*Referrals through MCFD and FVACFSS.*

Phone: 604.870.3765

## **Family Connections - Family Outreach**

Provides services to families on a continuum from preventative to restorative. Activities may include but are not limited to one-to-one support, education on alternative parenting strategies, ensuring children's basic safety needs are met, assisting families to develop pro-social life skills, connecting to local resource, and responding to crisis situations.

*Referrals through MCFD and FVACFSS.*

Phone: 604.870.3765

## **Socialization, Teaching and Recreation (STAR) Club**

Assists children and youth, ages 8 to 18 years, with developmental disabilities to increase their self-esteem by providing opportunities to meet new friends and to participate in a variety of recreational activities while learning new skills.

*Referrals through MCFD.*

Phone: 604.308.8339





## **Abbotsford Youth Health Centre**

Professional medical practitioners provide health services in a youth-friendly, safe, confidential, and non-judgmental environment for individuals aged 12-24 within the Foundry model.

Phone: 604.746.3392

## **Bridges**

Provides continued support and advocacy for youth ages 19 - 24 who have aged out of government care.

Phone: 604.870.4972

## **Foundry Abbotsford**

An integrated hub for youth 12-24 years old and their families with services in mental health, primary care, substance use, social services and peer support.

Phone: 604.746.3392

## **Immigrant Youth Services**

Assists newcomer youth aged 12-24 through school-based programming, after school homework support sessions, life skills, leadership training, summer recreation, literacy support and one-to-one outreach to facilitate their integration into life in Canada.

Phone: 604.859.7544

# Youth Services

## Immigrant Youth Employment and Skills Strategy

Provides coaching, case management, and group workshops for youth, aged 15-30 who are new to Canada, as they explore their employment and education options.

Phone: 778.345.4198

## In It Together

Supports youth ages 11-24 at risk of gang involvement or currently gang involved through individualized outreach services.

*Capacity is limited.*

Phone: 604.870.4972

## New Beginnings Young Parent Program

New Beginnings supports young parents to complete their high school education while providing quality early childhood care for their infants and toddlers.

Phone: 604.850.7303

## South Asian Community Resource Office

Provides individual case management, youth outreach, recreation, essential skills, and counselling for youth and their families (ages 11-25) who are at high risk of being involved in organized crime and gangs.

Phone: 604.866.1559

## Stop Exploiting Youth

Provides intensive outreach services for youth who are sexually exploited, at high-risk of sexual exploitation or needing support in exiting exploitation.

Phone: 604.870.4972

## Street Outreach

Supports youth who are homeless, at risk of homelessness or street entrenched by focusing on their safety, ensuring that their basic needs such as food, shelter and clothing are met. The goal is to reconnect them with their families or other healthy, positive support systems.

Phone: 604.870.4972

## Talia's Closet

Provides graduates in need with free, gently worn gowns, suits and accessories.

Phone: 604.870.4972

## Youth Education Support

Supports school engagement or reconnection to school with the goal of graduation. The focus is on working with youth going through transitions and reducing risk factors that can lead to criminal justice involvement and/or school dropout.

Phone: 604.870.4972

## Youth Resource Centre

A dynamic collection of services that fit with our youth-focused, family and community-minded philosophy of working with young people aged 12-24 and their families.

Phone: 604.870.4972 (4YRC)



# Youth Services – Referral Required

## Autumn House

A semi-independent youth housing program for youth aged 16-18. Through a life-skills curriculum approach, the goal is to transition youth to living independently.

*Referrals through MCFD and FVACFSS.*

Phone: 604.870.4972

## Basic Life Skills Training

Provides support to youth in Langley living with mental illness. Services are provided in an outreach format within individual or group settings.

*Referrals through Langley Child and Youth Mental Health.*

Phone: 604.530.6444

## Family Outreach

Individualized service for youth and families experiencing conflict. Helps with communication skills, conflict resolution, and connection to community resources.

*Referrals through MCFD, FVACFSS, self-referral & community.*

Phone: 604.870.4972

## Independent Living Support

An outreach service for youth who live on their own that offers individual support to achieve transition to independence in the community.

*Referrals through MCFD and FVACFSS.*

Phone: 604.870.4972

## Rapid Response

A 6-week intensive program for families with children aged 0-18 to reduce the family's crisis or conflict and promote harmony in the home.

*Referrals through MCFD, FVACFSS, self-referral & community.*

Phone: 604.870.4972

# Youth Services – Referral Required

## Socialization, Teaching and Recreation (STAR) Club

Assists children and youth aged 8 to 18 years with developmental disabilities to increase their self-esteem by providing opportunities to meet new friends, to participate in a variety of recreational activities, and to learn new skills.

*Referrals through MCFD.*

Phone: 604.859.2919

## Youth Justice Services

Provides services such as Intensive Support and Supervision Programs and supports youth on probation to complete their Community Work Service hours.

*Referrals through Youth Probation.*

Phone: 604.870.4972



# Senior Services



## Better at Home

Helps older adults 65+ continue living independently in their own homes by providing non-medical home support services such as light housekeeping, light yard maintenance, grocery shopping services and transportation for appointments. Friendly visitor phone call requests are referred out to community resources. Fees for services are based on net income.

Phone: 604.870.3772

## Income Tax Preparation

Offers seasonal assistance with Income Tax preparation for Abbotsford residents over 55 with modest incomes and simple tax situations.

Phone: 604.743.0424

## Lunch With The Bunch

Weekly social gathering with fun and educational activities connecting seniors to their community.

Phone: 236.380.2702

## Meals on Wheels

Nutritious fresh, frozen, and affordable meals delivered four days a week to individuals struggling with mobility or having difficulty shopping or preparing meals.

Phone: 604.870.3764

## Medical Transportation

Volunteers drive individuals to medical appointments from Chilliwack to North Vancouver. Fees charged for mileage and parking.

Phone: 604.743.0354

## **Seniors Information, Referral and Resource Services**

Connecting and referring older adults to local senior-focused community supports, programs, services and resources. Referrals may include transportation, food, application support, or recreation services.

Phone: 604.870.3763

## **Skills Training Results in Directed Education/Employment (STRIDE)**

Supports unemployed or precariously employed workers aged 55+ to achieve sustainable employment through skills training and employment supports in occupations best suited to their strengths and transferrable skills.

Phone: 604.557.3690

## **Social Prescribing Program**

Connects older adults in the Abbotsford area to a wide range of community-based services combined with follow-up support.

Phone: 604.743.1209

## **South Asian Day Program for Older Adults**

Promotes physical wellbeing and social connections for South Asian seniors who are facing health challenges and provides respite for their families or care providers.

Phone: 236.380.0556



# Community Education



## **Abbotsford Addictions Centre Education Program**

Available for community education and consulting on addiction issues. We also have a dedicated school- based prevention worker that offers a Prevention Focus for youth through workshops, groups, and support to the schools, their staff and their students.

Phone: 604.850.5106

## **Diversity Education**

Promotes cross-cultural understanding of social justice issues in the community through interactive workshops/trainings, community projects and policy consultation.

Phone: 604.859.7681 Ext. 270

## **Specialized Victim Assistance**

Responds to inquiries in Abbotsford and Mission for public awareness and education on victim services and victimization in the areas of child abuse, adult sexual assault, partner assault and criminal harassment.

Phone: 604.859.7681 Ext. 275



# Community Education

## **Stop Exploiting Youth Education Program**

Offers community education on the topic of youth sexual exploitation and healthy relationships through presentations and workshops.

Phone: 604.870.4972

## **Urban Farm**

The Archway Urban Farm is used as a teaching garden and working urban farm located by the EcoFarm in Abbotsford. The garden provides classes/workshops and volunteer opportunities for those wanting to contribute to local food security by getting out and getting their hands in the soil.

Phone: 236.380.3978



# Community Living - Disability Support

## Adults

### Discovery

Community inclusion program providing socialization, recreation and work experience opportunities for adults with developmental disabilities.

*Referrals through Community Living BC.*

Phone: 604.308.8339

### Employing People in the Community (EPIC)

Assisting persons with developmental disabilities to attain paid employment through job searching, preparation, on-site training and support.

*Referrals through Community Living BC.*

Phone: 604.308.8339

## Children & Youth

### Socialization, Teaching and Recreation (STAR) Club

Assists children and youth, ages 8 to 18 years, with developmental disabilities to increase their self-esteem by providing opportunities to meet new friends and to participate in a variety of recreational activities while learning new skills.

*Referrals through MCFD.*

Phone: 604.308.8339



# Employment Services

## **Career Paths for Skilled Immigrants**

Helps skilled immigrants find or improve employment within their field. The program provides financial assistance for credential evaluation, licensing and skills upgrading, career planning, and connections to local employers.

Phone: 778.345.6415

## **Employing People in the Community (EPIC)**

Assisting persons with developmental disabilities to attain paid employment through job searching, preparation, on-site training and support.

*Referrals through Community Living BC.*

Phone: 604.308.8339

## **Employment Mentors**

Helps immigrants re-enter their respective career in the Canadian labour market through meaningful one-on-one mentorship connections, industry specific networking, soft skills training and coaching.

Phone: 604.557.8132

## **Immigrant Youth Employment and Skills Strategy**

Provides coaching, case management, and group workshops for youth, aged 15-30 who are new to Canada, as they explore their employment and education options.

Phone: 778.345.4198

## **Skills Training Results in Directed Education/Employment (STRIDE)**

Supports unemployed or precariously employed workers aged 55+ to achieve sustainable employment through skills training and employment supports in occupations best suited to their strengths and transferable skills.

Phone: 604.557.3690

# Counselling Services



## **Abbotsford Addictions Centre**

Offers alcohol and drug counselling, recovery and support groups, as well as referrals to day and residential treatment.

Phone (English/Punjabi): 604.850.5106

## **Courtyard for Men**

Provides counselling to immigrant men who have used or are at the risk of using violence in intimate relationships.

Phone: 604.866.1559

## **Family Connections Counselling**

Short-term individual or couples counselling for parents (of children age 0-12) who struggling with stress management, anxiety, depression, relationship difficulties or other relevant issues that impact their family functioning and parenting.

*Referrals through MCFD and FVACFSS. Limited spots with a counselling intern available for self-referrals.*

Phone: 604.859.7681 Ext. 304

Email: fam.conn@archway.ca

## **Foundry Abbotsford**

An integrated hub for youth 12-24 years old and their families with multiple services including same day counselling and navigation services.

Phone: 604.746.3392

## **Men's Trauma Counselling**

Counselling for male-identifying or non-binary adults who have experienced sexual assault or sexual abuse.

Phone: 604.859.7681 Ext. 304

Email: montrose@archway.ca

# Counselling Services

## **SAFE HAVEN Refugee Claimant Support Services**

Offers one-on-one and group trauma counseling, referrals to housing and accommodation support, English classes, customized employment support, and settlement services to refugee claimants in the Fraser Valley.

Phone: 778.344.5415

## **Sexual Abuse Intervention Program**

Counselling for children aged 4-18 who have experienced sexual abuse and supportive groups for non-offending parents.

Phone: 604.859.7681 Ext. 304

Email: [montrose@archway.ca](mailto:montrose@archway.ca)

## **Sexual Assault Response Program**

Provides counselling for those over 16 who identify as female or non-binary and have experienced a recent non-partner sexual assault.

Phone: 604.859.7681 Ext. 304

Email: [montrose@archway.ca](mailto:montrose@archway.ca)

## **Short-Term Counselling**

Provides up to 10 counselling sessions for adults experiencing anxiety, depression, stress, anger, relationship issues or having difficulty coping.

Phone: 604.859.7681 Ext. 304

Email: [montrose@archway.ca](mailto:montrose@archway.ca)

## **Stopping the Violence**

Counselling for female-identifying or non-binary adults who have experienced sexual abuse, sexual assault, or intimate partner violence.

Phone: 604.859.7681 Ext. 304

Email: [montrose@archway.ca](mailto:montrose@archway.ca)



# Food Security Services



## Archway Food Bank of Abbotsford

Provides access to fresh food, pantry items, culturally preferable food, as well as necessities including diapers and feminine hygiene products. Also provides basic dental care for Abbotsford residents.

Phone: 604.859.5749

Website: [ArchwayFoodBank.ca](http://ArchwayFoodBank.ca)

## Basics for Babies

Provides baby supplies such as formula and diapers for caregivers in Abbotsford in low-income households.

Phone: 604.859.5749

## Bulk Buy Collective

Distributes fresh produce at discounted rates through shared purchasing power.

Phone: 604.859.5749 Ext. 36

Website: [FoodJustice.ca](http://FoodJustice.ca)

## Christmas Bureau

Offers traditional holiday meals, gifts, and clothing to families, children and seniors in December.

Phone: 604.859.5749 Ext. 42

# Food Security Services

## Home Delivery

Archway Food bank hampers are delivered to those with mobility barriers and medical conditions.

Phone: 604.859.5749 Ext. 22

## Meals on Wheels

Nutritious meals delivered four days a week to those who have difficulty shopping or preparing a meal. Fresh and frozen meals are available for a fee or for those in need.

Phone: 604.870.3764

## Starfish Pack

Provides students with a bag of nutritious and kid-friendly food for the weekends during school and over the summer break.

Phone: 604.859.5749 Ext. 33

## Urban Farm

The Archway Urban Farm is used as a teaching garden and working urban farm located by the EcoFarm in Abbotsford. The garden provides classes/workshops and volunteer opportunities for those wanting to contribute to local food security by getting out and getting their hands in the soil.

Phone: 236.380.3978





# Health Services



## **Abbotsford Addictions Centre**

Offers alcohol and drug counselling, recovery and support groups, as well as referrals to day and residential treatment.

Phone (English/Punjabi): 604.850.5106

## **Abbotsford Youth Health Centre**

Professional medical practitioners provide health services in a youth-friendly, safe, confidential, and non-judgmental environment for individuals aged 12- 24 within the Foundry model.

Phone: 604.746.3392

## **Dental Clinic**

Free basic dental coverage is available to people who live in a low-income household and have little or no dental coverage. A program of the Archway Food Bank.

Phone: 604.859.5749 Ext. 24

## **Foundry Abbotsford**

An integrated hub for youth 12-24 years old and their families with services in mental health, primary health care, social services and substance use. Youth can access wellness groups, walk-in counselling, peer supports, a wide range of specialized group services as well as specialist mental health and substance use services.

Phone: 604.746.3392



# Health Services

## **Mental Wellness Parenting**

An eight-week group for adults (with children age 0-12) who are actively parenting while coping with depression and/or anxiety and want to develop new strategies to support mental wellness for themselves and their families. Childcare available.

Phone: 604.226.2549

## **Perinatal Depression Support**

Perinatal depression support is offered in partnership with Fraser Health.

Phone: 604.859.7681 Ext. 266

## **Social Prescribing Program**

Connects older adults in the Abbotsford area to a wide range of community-based services combined with follow-up support.

Phone: 604.743.1209



# Housing Services

## Housing Services

### **Autumn House**

A semi-independent youth housing program for youth aged 16-18. Through a life-skills curriculum approach, the goal is to transition youth to living independently.

*Referrals through MCFD and FVACFSS.*

Phone: 604.870.4972

### **Homeless Prevention Program**

An initiative aimed at providing individuals in identified at-risk groups facing homelessness with portable rent supplements and support services to help them access rental housing.

Phone: 236.380.0575

## Residential Housing Programs

### **Supportive Housing - Hearthstone Place**

Men and women who were homeless or at risk of homelessness live in a low barrier supportive housing facility and are supported with services such as mental health, substance use, and essential life skills.

*Referrals through BC Housing.*

Phone: 604.776.5060 Ext. 101



# Legal Advocacy & Information Services

## Community Legal Advocacy

Offers information, referrals and representation on Income Assistance, disability applications, Residential Tenancy, Employment Insurance and Canada Pension issues.

Phone (Abbotsford): 604.743.0345

Phone (Chilliwack): 604.702.2907

## Family Legal Advocacy

Provides a range of family law services including legal information, advocacy and assistance to individuals in the community.

Phone: 604.743.0694

## Legal Advocacy for Agricultural Workers

Assists agricultural workers with their legal issues related to employment, tenancy, Employment Insurance, debt, Canadian Pension Plan, WorkSafeBC, Harassment and disability.

Phone (English/Punjabi): 236.380.0937 or 604.743.0401

Phone (Spanish): 778.808.8883

## One Line Referral

Connects people to social services in Abbotsford that fit their unique needs through referrals and self-referral.

Phone: 778.345.8013

## Sexual Assault Response Program

Provides justice-related information, support and referrals to victim of adult sexual assault, adult survivors of sexual abuse and child and youth sexual assault cases.

Phone: 236.380.2293

## Specialized Victim Assistance

Provides justice-related information, support and referral to victims of child abuse, adult sexual assault, partner assault, criminal harassment and adult survivors of sexual abuse.

Phone: 604.859.7681 Ext. 275

## Third Party Reporting of Sexual Assault

Allows anonymous reporting of sexual assault and provides victims with specialized supports.

Phone: 604.859.7681 Ext. 275

# Multicultural & Immigrant Integration Services

## **Access2English**

Provides free language support for adults through volunteer tutors and formal classes led by professional instructors.

Phone: 604.768.6277 or 604.217.5841

## **Courtyard for Men**

Provides counselling to immigrant men who have used or are at the risk of using violence in intimate relationships.

Phone: 604.866.1559

## **Canadian Citizenship Preparation**

Helps newcomers prepare to write the Canadian Citizenship knowledge test. Classes are offered twice per year through an 8-week series.

Phone: 604.217.2299

## **Community Connections**

Connects newcomers to the community through friendship matches, social activities, peer support groups, informal English practice, workshops, and educational sessions.

Phone: 604.217.2299

## **Conversation Circles**

Informal English language learning for newcomers. Weekly sessions to practice speaking and listening while learning about life in Canada and connecting with other newcomers.

Phone: 604.866.5233

## **Diversity Education**

Promotes cross-cultural understanding of social justice issues in the community through interactive workshops community projects and policy consultation.

Phone: 604.859.7681 Ext. 270

## **Immigrant Settlement**

Assists newcomers with the integration process to improve their overall sense of belonging in Canada by providing information, orientation and referral services.

Phone: 604.859.7681

## **Interpretation & Translation Services (ITS)**

Certified translators, Community and Certified Court interpretation services. Fee for service program is available in over 70 languages.

Phone: 604.870.3769 or 1.877.889.8886

Website: [InterpretationAndTranslationServices.com](http://InterpretationAndTranslationServices.com)

# Multicultural & Immigrant Integration Services

## Language Assessment: Canadian Language Benchmarks Placement Test (CLBPT)

Fee for service Canadian Language Benchmark testing for individuals needing proof of English language skills for employment or educational programs.

Phone: 604.309.4092

## Language Instruction for Newcomers to Canada (LINC)

Provides free English language training for new immigrants and refugees. Classes (literacy – CLB level 8) are offered in the mornings and evenings.

Phone: 604.859.7681 Ext. 216

## Moving Ahead Program

Provides one-to-one support to assist newcomers with multiple needs and significant integration barriers so that they can participate in regular settlement and community service programs.

Phone: 604.308.1857

## One Line Referral

Connects people to social services that fit their unique needs through referrals and self-referral.

Phone: 778.345.8013

## Parenting Life Skills for Immigrant Families

Supports newcomer families in navigating the challenges of parenting in Canada, while drawing from their personal resources. Develops knowledge and skills for supportive parenting in a new environment.

Phone: 604.866.5233

## Resettlement Assistance Program

Helps newly-arrived government-assisted refugees with housing, orientation to Canada, referrals and other immediate and essential settlement needs.

Phone: 604.217.0444

## SAFE HAVEN Refugee Claimant Support Services

Offers one-on-one and group trauma counselling, referrals to housing and accommodation support, English classes, customized employment support, and settlement services to refugee claimants in the Fraser Valley.

Phone: 778.344.5415

# Multicultural & Immigrant Integration Services

## Settlement Workers in Schools

Provides information and referrals to students and their families about schooling and community services, and supports families in the integration process.

Phone: 604.859.7681

## South Asian Day Program

Promotes physical wellbeing and social connections for South Asian seniors who are facing health challenges and provides respite for their families or care providers.

Phone: 236.380.0556

## World Education Services (WES) Credential Evaluation

Helps internationally trained newcomers residing in the Fraser Valley who are not employed in their profession to prepare for their credential recognition process by completing the Educational Credential Assessment (ECA) with WES.

Phone: 604.866.1645

## Employment

### Career Paths for Skilled Immigrants

Helps skilled immigrants find or improve employment within their field. The program provides financial assistance for credential evaluation, licensing and skills upgrading, career planning, and connections to local employers.

Phone: 778.345.6415

### Employment Mentors

Provides meaningful industry-specific networking and mentorship matches along with soft skills training, coaching and Employment Readiness Series workshops.

Phone: 604.557.8132

### Legal Advocacy for Agricultural Workers

Assists agricultural workers with legal issues related to employment, tenancy, Employment Insurance, debt, Canadian Pension Plan, WorkSafeBC and disability.

Phone (English/Punjabi): 236.380.0937 or 604.743.0401

Phone (Spanish): 778.808.8883

# Multicultural & Immigrant Integration Services

## **Immigrant & Multicultural Youth**

### **Immigrant Youth Employment and Skills Strategy**

Provides coaching, case management, and group workshops for youth, aged 15-30 who are new to Canada, as they explore their employment and education options.

Phone: 778.345.4198

### **Immigrant Youth Services**

Assists newcomer youth aged 12-24 through school-based programming, homework support sessions, life skills, leadership training, summer recreation, literacy support and one-to-one outreach.

Phone: 604.859.7544

### **Schools Out for Newcomer Immigrant Children**

After-school program that assists youth in elementary school who are newcomers to Canada with language skills and emotional development.

Phone: 778.808.8713

### **South Asian Community Resource Office**

Provides individual case management, youth outreach, recreation, essential skills, and counselling for youth and their families (ages 11-25) who are at high risk of being involved in organized crime and gangs.

Phone: 604.866.1559

## **Community Partnership Tables**

### **Abbotsford Local Immigration Partnership**

A partnership of stakeholders who work collectively to strengthen Abbotsford's integration of newcomers and build a more inclusive and welcoming city.

Phone: 604.743.0384 Ext. 270

### **Fraser Valley Human Dignity Coalition**

A diverse collective that responds to incidents of discrimination and hate in the community.

Phone: 604.859.7681 Ext. 270

### **BC and Yukon Local Immigration Partnership Network Convener**

Provides an opportunity to lead the development, execution, and evaluation of strategic initiatives that enhance the social, economic, and cultural integration of newcomers.

Phone: 604.859.7681 Ext. 270

# Recycling Services

## **Abbotsford Mission Recycling Program**

Processes recycling from the Abbotsford and Mission communities. The program operates drop-off locations that collect curbside recyclables and other program items such as electronics, small appliances, light bulbs, and household batteries.

Phone: 604.850.3551

Website: [AbbotsfordMissionRecycling.ca](http://AbbotsfordMissionRecycling.ca)

## Fee for Service Programs

### **Community Van Service**

Helps individuals and families without transportation reach appointments, commitments, services and community activities within Abbotsford.

Phone: 604.743.0354

### **DELISH Catering**

A multi-ethnic catering service that brings together the talented culinary skills of newcomers to Canada. Helps participants build confidence, social networks, and professional skill development.

Phone: 604.557.6455

### **Interpretation & Translation Services (ITS)**

Certified translators assist with legal documents, websites, marketing materials and more. Community interpretation and Certified Court Interpretation services are available across the Lower Mainland. Fee for service program is available in over 75 languages.

Phone: 604.870.3769 or 1.877.889.8886

Website: [InterpretationAndTranslationServices.com](http://InterpretationAndTranslationServices.com)

### **Language Assessment: Canadian Language Benchmarks Placement Test (CLBPT)**

Fee for service Canadian Language Benchmark testing for individuals needing proof of English language skills for employment or educational programs.

Phone: 604.309.4092



# Annual Agency Events



## Archway Charity Golf Tournament

Started in 2017, this charity golf tournament, dinner and silent auction raises funds for Archway's Community Action Fund.

[ArchwayGolf.ca](http://ArchwayGolf.ca)

## Community Builders Awards

Acknowledges individuals and organizations who have made an outstanding contribution to Archway and the community.

[Archway.ca/CBA](http://Archway.ca/CBA)

## Fraser Valley Cultural Diversity Awards

Recognizes individuals and organizations who champion diversity and inclusion in our community. Presented by Archway in partnership with Mission and Chilliwack Community Services and the Langley New Directions English Language School.

[DiversityAwards.ca](http://DiversityAwards.ca)

## Inclusive Employer Excellence Awards

The awards recognize businesses that are committed to hiring people with barriers to employment. Presented in partnership with Bethesda, Communitas Supportive Care Society, Mission Association for Community Living and Work BC Mission/Abbotsford.

[InclusiveAwards.ca](http://InclusiveAwards.ca)

## Toys for Tots Christmas Brunch

Each November, the community is invited to bring a gift or donation and stay for brunch, live entertainment and more. This event benefits the Christmas Bureau to provide gifts and food for families in need at Christmas.

[AbbotsfordFoodBank.com/ToysforTots](http://AbbotsfordFoodBank.com/ToysforTots)

## CARF Accreditation

Programs in the Counselling, Child, Youth and Family Services department and in Community Living have been CARF accredited since 2004. The value of the CARF accreditation is more than just a certificate hanging on our wall. It is evidence that Archway strives to improve efficiency, fiscal health, and service delivery – creating a foundation for client satisfaction.



CARF Canada is an independent, non-profit accreditor of health and human services. The mission of CARF is to promote the quality, value and optimal outcomes of services through a consultative accreditation process and continuous improvement services that focus on enhancing the lives of people served.

Accreditation is an ongoing process, as we are continuously improving services, encouraging feedback and looking to effectively serve the community.

## Accredited Programs

- Abby Dads
- Basic Life Skills Training
- Best for Babies
- Caregiver Support
- Discovery
- Employing People in the Community
- Family Centre – The Parenting Place
- Family Connections
- Family Education
- New Beginnings
- Sexual Abuse Intervention
- STAR Club
- Youth Resource Centre

## Your Privacy at Archway

At Archway Community Services, we ensure that the collection, use and storage of your personal information follows best practices and complies with privacy legislation.

If you have a privacy-related concern about your personal information, or if you would like to access your personal information stored by Archway Community Services, please contact our Privacy Officer.

Privacy Officer, Tina Poudrier-Beck  
Email: [PrivacyOfficer@archway.ca](mailto:PrivacyOfficer@archway.ca)

## Volunteer Opportunities

Volunteers form the backbone of our organization. Thanks to the efforts, passions and dedication of 2,700+ volunteers, more than 39,000 working hours were contributed last year.

If you're looking to give back to your community, you can volunteer in a variety of programs. We match your skills, passion, and interests with our programs looking for people just like you.

Website: [Archway.ca/volunteer](http://Archway.ca/volunteer)

Phone: 236.380.4724

## Support Archway Financially

Be a part of building a strong and healthy community by supporting people in need. You can designate your gift towards a specific program or to our Community Action Fund (CAF). The CAF allows Archway to cover any funding gaps in existing programs and respond quickly to needs and issues as they arise.

To maximize donor investment directly into our programs and services Archway issues tax receipts for eligible donations of \$20 and above.

Federal Charitable Registration # 10767 8195 RR0001

## Ways to Donate



### Online

[Archway.ca/Donate](http://Archway.ca/Donate)



### Mail or Drop Off

Cash can be dropped off and cheques can be sent to:

2420 Montrose Avenue Abbotsford, BC V2S 3S9



### Phone

Call to arrange credit card or automatic bank account withdrawals

Phone: 604.859.7681 Ext. 502



604.859.7681

2420 Montrose Avenue  
Abbotsford, BC V2S 3S9

**Archway.ca**



Formerly Known as Abbotsford Community Services

2025

Version 1.0