



# Archway

Community Services



## Programs & Services Guide

[Archway.ca](https://www.archway.ca)



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## About Archway Community Services

Registered in 1969, Archway Community Services (formerly known as Abbotsford Community Services) is a non-profit, multi-service, multi-funded community-based social service agency. We provide services in Abbotsford, Mission, Chilliwack, Langley and Chandigarh, India. We are “people helping people.”

## Who Do We Help?

Each year thousands come through our doors looking for help through one or more of our 90+ programs.

- From newborn babies to seniors – we help people of all ages.
- From people escaping violence to those struggling with addictions – we help people in crisis.
- From newcomers in Canada to people with developmental disabilities – we help people feel like they belong.

## Our Vision

Justice, opportunities and equitable access for all.

## Our Mission

Archway Community Services fosters community well-being and social justice through positive action and leadership.

*Federal Charitable Registration #10767 8195 RR0001  
Provincial Certificate of Incorporation # S-8439*



## Disclaimer

Programs are subject to change or end based on funding. For the most up-to-date information please call the program or visit our website at Archway.ca

### Statement of Diversity

- We are children, youth, adults and seniors.
- We are of all races, religions, all cultures, all abilities, all sexual orientation, all genders, and all economic levels.
- We speak many languages.
- We value diversity.
- We endeavour to reflect this diversity in our volunteers, board and staff.
- We respect all our neighbours and clients and extend our respect to them in all that we do.
- We embrace all types of families.

Therefore, we will act to promote inclusion of all in our agency and in our community.

### Financial Support

Archway is a multi-funded, multiservice agency. We achieve our mission and vision through the financial support of the Province of British Columbia and the Government of Canada as well as numerous other funders, foundations and donors.

Funded by the  
Government  
of Canada

Financé par le  
gouvernement  
du Canada

Canada



### Abbreviations

**FVACFSS** - Fraser Valley Aboriginal Children and Family Services Society

**MCFD** - Ministry of Children and Family Development

In the mid-1960s, Walter Paetkau was working for the Mennonite Conference in service development. He formed an ad-hoc committee of community representatives who began the Christmas Bureau in 1968 and started other projects, including the printing of a directory of community resources for people seeking help of almost any kind.

In 1969, their efforts were made official when Matsqui-Sumas-Abbotsford (MSA) Community Services registered as a society. Working from a small office on Essendene Avenue, a group of committed citizens volunteered their time and expertise to help those in need.

A lot has changed over the last five decades as the community and the organization have grown. There are now over 90 programs currently running including multicultural, counselling, recycling, food bank, seniors and youth services. Archway has expanded to sites throughout Abbotsford, satellite offices in the Fraser Valley plus an international program in India.

Walter retired from his post as Executive Director in 2000. During his 31-year tenure, the agency was known as Matsqui-Abbotsford (M-A) Community Services from 1972 – 1995, and Abbotsford Community Services (ACS) from 1995 - 2019. We became Archway Community Services in 2019.

It's been 50 years since that group of concerned citizens started the Christmas Bureau and other services, but from day one to today, it's always been about **people helping people**.



Walter Paetkau (centre) with coworkers in 1991.

Photo supplied by The Reach (P8432)

## Abby Dads - Father Involvement Program

Offers programming that includes relationship-based educational groups, and individual and group support for fathers seeking to increase positive involvement with their children.

Phone (English).....778.808.3254

Phone (Punjabi).....778.878.0397

## Best for Babies

Pregnancy outreach program offering culturally sensitive prenatal support to help improve the health of expectant parents, their partners and their babies, up to six months postpartum.

Phone (English).....604.859.7681 Ext. 288

Phone (Punjabi) .....604.308.8216

## CALM Connection

Six-week parenting group that strengthens relationships, helps reduce stress and increases awareness and understanding of social emotional learning. Supports parents as they develop their critical skills to support their children's lifelong learning and opportunities.

Phone (English).....604.859.7681 Ext. 288

Phone (Punjabi) .....604.308.8216

## Child Care Resource & Referral (CCRR)

Offers child care referrals for families with children aged 0-12, as well as professional training, consultations, support, and referrals for child care providers.

Phone ..... 604.850.7934

Website.....AbbotsfordCCRR.ca

## Family Centre - The Parenting Place

Strives to foster the strengths and well-being of individuals, families and the community as a whole. Offers friendly, supportive meeting places where adults and children can share quality time together through formal and informal programs.

Phone ..... 604.859.7681 Ext. 266

## Family Education

Provides support and education to promote change, encourage growth and strengthen families.

*While self-referrals are welcome, priority will be given to MCFD and FVAFSS referrals.*

Phone ..... 604.859.7681 Ext. 220

## Mental Wellness Parenting Group

An eight-week group for adults who are actively parenting while coping with depression and/or anxiety and want to develop new strategies to support mental wellness for themselves and their families. Childcare may be available if needed.

Phone ..... 604.859.7681 Ext. 304

## New Beginnings Young Parent Program

Supports young parents in completing their high school education while providing quality early childhood care for their infants and toddlers.

Phone ..... 604.850.7303

## Parenting Life Skills for Immigrant Families

Immigrant families are introduced to the Canadian cultural way of parenting. Provides parents with knowledge and skills necessary for successful and supportive parenting in a new environment.

Phone .....604.866.5233

## Perinatal Depression Support

Perinatal depression support is offered in partnership with Fraser Health.

Phone ..... 604.859.7681 Ext. 266

## Young Parent Community Outreach

Offers individual support to parents under the age 24. Supports include mental health resources, access to parenting classes, relationship help, family justice issues and more.

Phone .....604.613.4714

## Caregiver (Foster Parent) Support Program (CSP)

Provides ongoing support to foster parents and family caregivers in conjunction with MCFD, in order to maintain ministry placements. CSP assists caregivers in managing a wide range of challenges and behaviors related to trauma, diagnoses, attachment and transitions. CSP staff promote self-advocacy, individual support, attendance to care team meetings as well as resources and training opportunities.

*Referrals through MCFD.*

Phone ..... 778.880.8555

## Family Connections - Enhanced Access

Provides a responsive, dynamic and flexible range of services allowing parents and children the opportunity to continue their relationship when children are in the care of MCFD, and/or where family reunification is an active service plan goal.

*Referrals through MCFD.*

Phone ..... 604.614.7250

## Family Connections - Family Outreach

Provides services to families on a continuum from preventative to restorative. Activities may include but are not limited to one-to-one support, education and counselling to families, ensuring children's basic safety needs are met, assisting families to develop pro-social life skills, and responding to crisis situations.

*Referrals through MCFD and FVACFSS.*

Phone ..... 604.614.7250

## Socialization, Teaching and Recreation (STAR) Club

Assists children and youth, ages 8 to 18 years, with developmental disabilities to increase their self-esteem by providing opportunities to meet new friends and to participate in a variety of recreational activities while learning new skills.

*Referrals through MCFD.*

Phone ..... 604.859.2919



## Abbotsford Youth Health Centre (AYHC)

Professional medical practitioners provide health services in a youth-friendly, safe, confidential, and non-judgmental environment for individuals aged 12-24 within the Foundry model.

Phone ..... 604.746.3392

Website..... [FoundryBC.ca/Abbotsford](http://FoundryBC.ca/Abbotsford)

## Foundry

An integrated hub for youth 12-24 years old and their families with services in mental health, primary care, substance use, social services and peer support.

Phone ..... 604.746.3392

Website..... [FoundryBC.ca/Abbotsford](http://FoundryBC.ca/Abbotsford)

## Immigrant Youth Services

Assists newcomer youth aged 12-24 through school-based programming, after school homework support sessions, life skills, leadership training, summer recreation, literacy support and one-to-one outreach to facilitate their integration into life in Canada.

Phone ..... 604.859.7544 Ext. 227

## In It Together (IIT)

Supports youth ages 11-24 at risk of gang involvement or currently gang involved and their families, through individualized outreach services, skill-building, counselling and recreation.

Phone ..... 604.859.7681 Ext. 270

## New Beginnings Young Parent Program

New Beginnings supports young parents to complete their high school education while providing quality early childhood care for their infants and toddlers.

Phone ..... 604.850.7303

## Parenting Groups

Groups for parents of teenagers offering support, tools and strategies for effective parenting.

Phone ..... 604.870.4972

## South Asian Community Resource Office (SACRO)

Offers outreach and support specifically to South Asian youth and their families. Mentors are available for youth ages 11-18 who are at-risk of criminal involvement.

Phone ..... 604.859.7544 Ext. 222

## Stop Exploiting Youth (SEY)

Outreach support for youth who are sexually exploited or at risk of sexual exploitation.

Phone ..... 604.870.4972

## Street Outreach

Supports youth who are homeless, at risk of homelessness or street entrenched by focusing on their safety, ensuring that their basic needs such as food, shelter and clothing are met. The goal is to reconnect them with their families or other healthy, positive support systems.

Phone ..... 604.870.4972

## Talia's Closet

Helps graduates in need with free prom dresses and suits. We accept donations of gently worn gowns and accessories as well as gift certificates for services like hairdressing, alterations, nails, and photography.

Phone ..... 604.870.4972

## Teen Groups

Groups help address issues that cause challenges for youth. Topics include self-care, emotional regulation, conflict resolution, critical thinking, anger management, healthy relationships and life skills.

Phone ..... 604.870.4972

## Youth Education Support (YES)

A comprehensive program to assist youth with academic achievement, to develop healthy family support systems and to gain a positive sense of self.

Phone ..... 604.870.4972

## Youth Mentorship

Positive adult role models help increase youth resiliency and success.

Phone ..... 604.870.4972

## Young Parent Community Outreach

Offers individual support to parents under the age 24. Supports include mental health, access to parenting classes, relationship help, family justice issues and more.

Phone ..... 604.613.4714

## Youth Resource Centre

A dynamic collection of services that fit with our youth-focused, family and community-minded philosophy of working with young people aged 12-18.

Phone ..... 604.870.4972 (4YRC)



## Autumn House

A semi-independent youth housing program for youth aged 16-18. Through a life-skills curriculum approach, the goal is to transition youth to living independently.

*Referrals through MCFD and FVACFSS.*

Phone ..... 604.870.4972

## Basic Life Skills Training (BLT)

Provides support to youth in Langley living with mental illness. Services are provided in an outreach format within individual or group settings.

*Referrals through Langley Child and Youth Mental Health.*

Phone ..... 604.530.6444

## Family & One-on-One Outreach

Individualized service for youth and families experiencing conflict. Helps with communication skills, conflict resolution, and connection to community resources.

*Referrals through MCFD, FVACFSS and self-referral.*

Phone ..... 604.870.4972

## Independent Living Support

An outreach service for youth who live on their own that offers individual support to achieve transition to independence in the community.

*Referrals through MCFD and FVACFSS.*

Phone ..... 604.870.4972

## Rapid Response

A 6-week intensive program for families with children aged 0-18 to reduce the family's crisis or conflict and promote harmony in the home.

*Referrals through MCFD and FVACFSS.*

Phone ..... 604.870.4972

## Socialization, Teaching and Recreation (STAR) Club

Assists children and youth aged 8 to 18 years with developmental disabilities to increase their self-esteem by providing opportunities to meet new friends, to participate in a variety of recreational activities, and to learn new skills.

*Referrals through MCFD.*

Phone ..... 604.859.2919

## Youth Justice Services

Provides services such as Intensive Support and Supervision Programs.

*Referrals through Youth Probation.*

Phone ..... 604.870.4972

## Willows

Residential program for youth 13-18 years of age focused on stabilization and reunification.

*Referrals through MCFD and FVACFSS.*

Phone ..... 604.852.6617





**Better at Home**

Helps older adults 65+ continue living independently in their own homes by providing non-medical home support services such as light housekeeping and light yard maintenance as well as transportation for errands or appointments. Offers grocery shopping and friendly phone calls. Fees for service are based on net income.

Phone ..... 604.870.3772

**Income Tax Preparation**

Offers assistance with Income Tax preparation for Abbotsford residents over 55 with low incomes.

Phone ..... 604.743.0424

**Meals on Wheels**

Nutritious fresh, frozen, and affordable meals delivered four days a week to individuals struggling with mobility or having difficulty shopping or preparing meals.

Phone ..... 604.870.3764

**Medical Transportation**

Volunteers drive individuals to medical appointments outside of the Abbotsford area. Fees charged for mileage and parking.

Phone ..... 604.866.5147

**Seniors Information, Referral and Resource Services**

Connecting and referring older adults to local senior focused community supports, programs, services and resources. Referrals may be for assistance with transportation, meals, healthcare or leisure and recreation services.

Phone ..... 604.870.3763

**Skills Training Results in Directed Education/Employment (STRIDE)**

Supports unemployed or precariously employed workers aged 55+ to achieve sustainable employment through skills training and employment supports in occupations best suited to their strengths and transferrable skills.

Phone ..... 604.557.3690

**Social Prescribing Program**

Provides seniors in the Abbotsford area with non-clinical and community-based holistic care for a positive effect on their health and general well-being.

*Referrals through general practitioners.*

Phone ..... 604.743.0393





### Abbotsford Addictions Centre Education Program

Available for community education and consulting on addiction issues. We also have a dedicated school-based prevention worker that offers a Prevention Focus for youth through workshops, groups, and support to the schools, their staff and their students.

Phone ..... 604.850.5106

### Abbotsford Mission Recycling Education Program

This free service provides in-class workshops and field trips to the recycling depot for students of all ages and community groups. The Recycling Education Program also attends and organizes events within the community to promote waste reduction.

Phone ..... 604.850.3551 Ext. 106

Website..... AbbotsfordMissionRecycling.ca

### Diversity Education

Promotes cross-cultural understanding of social justice issues in the community through interactive workshops/trainings, community projects and policy consultation.

Phone ..... 604.859.7681 Ext. 270

### Specialized Victim Assistance

Responds to inquiries in Abbotsford and Mission for public awareness and education on victim services and victimization in the areas of child abuse, adult sexual assault, partner assault and criminal harassment.

Phone ..... 604.859.7681 Ext. 275

### Stop Exploiting Youth Education Program

Offers community education on the topic of youth sexual exploitation and healthy relationships through presentations and workshops.

Phone ..... 604.870.4972

### Urban Farm

The Archway Urban Farm is used as a teaching garden and working urban farm in the heart of downtown Abbotsford. The garden provides space for those wanting to learn more, and for those wanting to contribute to local food by getting out and getting their hands in the soil.

Phone ..... 604.859.7681



## Adults

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### Discovery

Community inclusion program providing socialization, recreation and work experience opportunities for adults with developmental disabilities.

*Referrals through Community Living BC.*

Phone .....604.870.8725

### Employing People in the Community (EPIC)

Assisting persons with developmental disabilities to attain paid employment through job searching, preparation, on-site training and support.

*Referrals through Community Living BC.*

Phone ..... 604.859.7681 Ext. 284

### Say Yes

A program of the Food Bank, Say Yes provides community inclusion opportunities through volunteerism and employment for adults with diverse abilities. Say Yes also runs an afternoon 'Drop In' club.

Phone .....604.859.5749

## Children & Youth

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### Socialization, Teaching and Recreation (STAR) Club

Assists children and youth, ages 8 to 18 years, with developmental disabilities to increase their self-esteem by providing opportunities to meet new friends and to participate in a variety of recreational activities while learning new skills.

*Referrals through MCFD.*

Phone .....604.859.2919

### Career Paths for Skilled Immigrants

Helps skilled immigrants gain experience, find employment or improve employment within their field. Provides financial assistance for upgrading and licensing processes, job search skill workshops, networking and one-to-one career consulting.

Phone .....604.866.0257

### Employing People in the Community (EPIC)

Assisting persons with developmental disabilities to attain paid employment through job searching, preparation, on-site training and support.

*Referrals through Community Living BC.*

Phone ..... 604.859.7681 Ext. 284

### Employment Mentors

Helps immigrants re-enter their respective career in the Canadian labour market through meaningful one-on-one mentorship connections, industry specific networking, soft skills training and coaching.

Phone .....604.217.0444

### Job Connections for Immigrants (JCI)

Provides English, life skills, computer and job search skills with practicum placement in retail/customer service industry.

Phone .....604.859.7681 Ext. 277

### Skills Training Results in Directed Education/Employment (STRIDE)

Supports unemployed or precariously employed workers aged 55+ to achieve sustainable employment through skills training and employment supports in occupations best suited to their strengths and transferrable skills.

Phone ..... 604.557.3690



## **Abbotsford Addictions Centre**

Offers alcohol and drug counselling, recovery and support groups, as well as referrals to day and residential treatment.

Phone ..... 604.850.5106

## **Crime Victim Assistance Program (CVAP) Counselling**

Trauma counselling for those with Crime Victim Assistance Program funding towards counselling.

Phone ..... 604.859.7681 Ext. 304

## **Family Connections Counselling**

Short-term individual or couples counselling for parents who have unresolved issues or relationship difficulties that negatively impact their family functioning and parenting.

*Referrals through MCFD and FVACFSS. Limited spots with a counselling intern available for self-referrals.*

Phone ..... 604.859.7681 Ext. 304

## **Foundry**

An integrated hub for youth 12-24 years old and their families with multiple services including walk-in counselling and navigation services.

Phone ..... 604.746.3392

Website.....FoundryBC.ca/Abbotsford

## **Refugee Claimant Support Services**

Offers assistance to refugee claimants to access mental health services via one-on-one and group counselling sessions as well as customized employment support.

Phone ..... 604.859.7681 Ext. 235

## **Relationship Violence Prevention Program - Cultural Edition**

This 'Enhancing Harmony' program is a respectful relationship counselling group for men focusing on the prevention of violence in the home.

Phone ..... 604.859.7681 Ext. 278

## **Sexual Abuse Intervention Program (SAIP)**

Offers individual and group counselling for sexually abused or assaulted children aged 3-18 and supportive counselling for non-offending parents.

Phone ..... 604.859.7681 Ext. 251

## **Stopping the Violence (STV)**

Individual and group counselling is available for women who have experienced sexual abuse, sexual assault, or domestic violence.

Phone ..... 604.859.7681 Ext. 209

## **Women Exiting Abuse, Violence and Exploitation (WEAVE)**

Individual and group counselling for women seeking to exit involvement in the sex trade.

Phone ..... 604.859.7681 Ext. 767





Phone .....604.859.5749

## Archway Food Bank of Abbotsford

Provides food, basic necessities, dental care and emergency assistance for individuals and families in need.

**Please see the full list of programs below.**

### All Kids Play Sports

Through community partnerships, we connect families who use the Food Bank to local camps at little or no cost.

### Basics for Babies

Baby supplies such as diapers and formula are available to parents in Abbotsford who live in a low-income household.

### Christmas Bureau

The Christmas Bureau offers food hampers, gifts, and clothing to families and children in need during the Christmas season. Available for families already accessing the Food Bank and for those in temporary crisis.

### Dental Clinic

Free basic dental coverage is available to people who live in a low-income household and have little or no dental coverage.

## Emergency Food

Hampers are distributed on an emergency basis and to registered guests monthly. The size of the food hamper varies depending on the size of the family. You can expect to find a variety of fresh and non-perishable food items.

## Everest

Equips families to move beyond the Food Bank lines into secure housing, positive employment, healthier relationships and an overall increased quality of life.

## Meals on Wheels

Nutritious meals delivered four days a week to those who have difficulty shopping or preparing a meal. Fresh and frozen meals are available for a fee or for those in need.

Phone .....604.859.7681 Ext. 764

## Say Yes

Provides community inclusion opportunities through volunteerism and employment for adults with diverse abilities. Say Yes also runs an afternoon 'Drop In' club.

## Seniors Food Delivery

People who are 60+ and have mobility restrictions may be eligible to have their Food Bank groceries delivered to them.

## Starfish Pack

Provides kids in need with a backpack filled with healthy, nutritious foods to take home at the end of each school week to fill in the gaps when there are no school meals.





**Abbotsford Addictions Centre**

Offers alcohol and drug counselling, recovery and support groups, as well as referrals to day and residential treatment.

Phone ..... 604.850.5106

**Abbotsford Youth Health Centre (AYHC)**

Professional medical practitioners provide health services in a youth-friendly, safe, confidential, and non-judgmental environment for individuals aged 12-24 within the Foundry model.

Phone ..... 604.746.3392

Website.....FoundryBC.ca/Abbotsford

**Dental Clinic**

Free basic dental coverage is available to people who live in a low-income household and have little or no dental coverage.

Phone ..... 604.859.5749 Ext. 24

**Foundry**

An integrated hub for youth 12-24 years old and their families with services in mental health, primary health care, social services and substance use. Youth can access wellness groups, walk-in counselling, peer supports, a wide range of specialized group services as well as specialist mental health and substance use services.

Phone ..... 604.746.3392

Website.....FoundryBC.ca/Abbotsford

**Mental Wellness Parenting**

An eight-week group for adults who are actively parenting while coping with depression and/or anxiety and want to develop new strategies to support mental wellness for themselves and their families. Childcare may be available if needed.

Phone ..... 604.859.7681 Ext. 304

**Opioid Agonist Treatment (OAT) Centre**

A safe space that provides methadone and suboxone treatment under the direction of a physician. A mental health support worker is also available.

Phone ..... 604.743.0544

**Perinatal Depression Support**

Perinatal depression support is offered in partnership with Fraser Health.

Phone ..... 604.859.7681 Ext. 266

**Social Prescribing Program**

Provides seniors in the Abbotsford area with non-clinical and community-based holistic care for a positive effect on their health and general well-being.

*Referrals through General Practitioners.*

Phone ..... 604.743.0393



## Housing Services

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### Autumn House

A semi-independent youth housing program for youth aged 16-18. Through a life-skills curriculum approach, the goal is to transition youth to living independently.

*Referrals through MCFD and FVACFSS.*

Phone ..... 604.870.4972

### Homeless Prevention Program (HPP)

An initiative aimed at providing individuals in identified at-risk groups facing homelessness with portable rent supplements and support services to help them access rental housing.

Phone .....604.859.7681 Ext. 707

## Residential Housing Programs

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### Supportive Housing - Hearthstone Place

Men and women who were homeless or at risk of homelessness live in a low barrier supportive housing facility and are supported with services such as mental health, substance use, and essential life skills.

*Referrals through BC Housing.*

Phone ..... 604.776.5060 Ext. 101

### Willows

Residential program for youth 13-18 years of age focused on stabilization and reunification.

*Referrals through MCFD and FVACFSS.*

Phone ..... 604.852.6617



## Community Legal Advocacy

Offers information, referrals and representation on Income Assistance, disability applications, Residential Tenancy, Employment Insurance and Canada Pension issues.

Phone (Abbotsford) .....604.743.0345

Phone (Chilliwack)..... 604.702.2907

## Family Legal Advocacy

Provides a range of family law services including legal information, advocacy and assistance to individuals in the community.

Phone .....604.743.0694

## Legal Advocacy for Agricultural Workers

Assists agricultural workers with their legal issues related to employment, tenancy, Employment Insurance, debt, Canadian Pension Plan, WorkSafeBC, Harassment and disability.

Phone ..... 604.743.0401 or 604.743.0399

## One Line Referral

Connects people to social services in Abbotsford that fit their unique needs through referrals and self-referral.

Phone ..... 778.345.8013

## Specialized Victim Assistance

Provides justice-related information, support and referral to victims of child abuse, adult sexual assault, partner assault, criminal harassment and adult survivors of sexual abuse. Responds to inquiries for public awareness and education in Abbotsford and Mission on victimization and victim services.

Phone ..... 604.859.7681 Ext. 275

## Access2English

Provides free one-to-one tutoring and small group language, literacy and numeracy sessions for adults.

Phone ..... 604.217.5841

## Centre for Success

The first official CELPIP and CAEL testing centre in India. CELPIP and CAEL preparation classes, along with language training is offered by qualified and authorized trainers.

Phone ..... +91.172.506.0156

Website..... CenterforSuccess.com

## Community Connections

Connects newcomers to Canada to the community through English conversation circles and a friendship-based matching program. Offers social activities and educational sessions, including citizenship preparation, parenting, cooking and nutrition, book club, and knitting group.

Phone .....604.217.2299

## Diversity Education

Promotes cross-cultural understanding of social justice issues in the community through interactive workshops/trainings, community projects and policy consultation.

Phone .....604.859.7681 Ext. 270

## Immigrant Settlement

Assists newcomers with the integration process to improve their overall sense of belonging in Canada by providing information, orientation and referral services. Services are offered in multiple languages.

Phone ..... 604.859.7681 Ext. 235

## Interpretation & Translation Services (ITS)

Certified translators assist with legal documents, websites, marketing materials and more. Community interpretation and Certified Court Interpretation services are available across the Lower Mainland. Fee for service program is available in over 75 languages.

Phone .....604.870.3769 or 1.877.889.8886

Website..... InterpretationAndTranslationServices.com

## Language Assessment: Canadian Language Benchmarks Placement Test (CLBPT)

Fee for service Canadian Language Benchmark testing for individuals needing proof of English language skills for employment or educational programs.

Phone ..... 604.309.4092

## Language Instruction for Newcomers to Canada (LINC)

Provides free English language training for new immigrants and refugees. Classes (literacy – CLB level 8) are offered in the mornings and evenings from September to June. Intake is ongoing.

Phone ..... 604.859.7681 Ext. 216

## Moving Ahead Program (MAP)

Provides enhanced one-to-one support to assist newcomers with multiple needs and significant integration barriers. Clients learn coping strategies and acquire adequate skills so that they can actively participate in regular settlement and community service programs.

Phone ..... 778.809.4411

## One Line Referral

Connects people to social services in Abbotsford that fit their unique needs through referrals and self-referral.

Phone ..... 778.345.8013

## Parenting Life Skills for Immigrant Families

Immigrant families are introduced to the Canadian cultural way of parenting. Provides parents with knowledge and skills necessary for successful and supportive parenting in a new environment.

Phone .....604.866.5233

## Refugee Claimant Support Services

Offers assistance to refugee claimants to access mental health services via one-on-one and group counselling sessions as well as customized employment support.

Phone ..... 604.859.7681 Ext. 235

## Settlement Workers in Schools (SWIS)

Provides information to students and their families about schooling and community services in Abbotsford, and provides referrals to the services and resources and supporting families in the integration process. Services are offered in multiple languages.

Phone ..... 604.859.7681 Ext. 235

## Immigrant & Multicultural Youth

### Immigrant Youth Services

Offers assistance to newcomer youth aged 12-24 through school-based programming, after school homework support sessions, life skills, leadership training, summer recreation, literacy support and one-to-one outreach to facilitate their integration into life in Canada.

Phone ..... 604.859.7544 Ext. 227

### South Asian Community Resource Office (SACRO)

Offers outreach and support specifically to South Asian youth and their families. Mentors are available for youth ages 11-18 who are at-risk of criminal involvement.

Phone ..... 604.859.7544 Ext. 222

## Community Partnership Tables

### Abbotsford Local Immigration Partnership

A partnership of stakeholders, private and public institutions, government, businesses and community agencies who work collectively to strengthen Abbotsford's integration of newcomers and build a more inclusive and welcoming city.

Phone ..... 604.859.7681 Ext. 270

### Fraser Valley Human Dignity Coalition

A diverse collective that responds to incidents of discrimination and hate in the community.

Phone ..... 604.859.7681 Ext. 270

## Employment

### Career Paths for Skilled Immigrants

Helps skilled immigrants gain experience, find employment or improve employment within their field. Provides financial assistance for upgrading and licensing processes, job search skill workshops, networking and one-on-one career consulting.

Phone ..... 604.866.0257

### Employment Mentors

Supports professional immigrants re-enter their respective career in the Canadian labour market through meaningful one-on-one mentorship connections, industry specific networking, soft skills training and employment coaching.

Phone ..... 604.217.0444

### Job Connections for Immigrants (JCI)

Provides English, life skills, computer and job search skills with practicum placement in retail/customer service industry.

Phone ..... 604.859.7681 Ext. 277

### Legal Advocacy for Agricultural Workers

Assists agricultural workers with legal issues related to employment, tenancy, Employment Insurance, debt, Canadian Pension Plan, WorkSafeBC and disability.

Phone ..... 604.743.0401 or 604.743.0399



## Abbotsford Mission Recycling Program

Processes recycling from the Abbotsford and Mission communities. The program operates drop-off locations that collect curbside recyclables and other program items such as electronics, small appliances, light bulbs, and household batteries. Also offers community education and workshops for schools and organizations.

Phone ..... 604.850.3551

Website..... AbbotsfordMissionRecycling.ca

# Social Enterprises

## Community Van Service

Helps individuals and families without transportation reach appointments, services and community and work participation activities in Abbotsford.

Phone .....604.743.0354

## DELISH Catering

A multi-ethnic catering service that brings together the talented culinary skills of newcomers to Canada. Helps participants build confidence, social networks, and professional skill development.

Phone .....604.751.0093

## Interpretation & Translation Services (ITS)

Certified translators assist with legal documents, websites, marketing materials and more. Community interpretation and Certified Court Interpretation services are available across the Lower Mainland. Fee for service program is available in over 75 languages.

Phone .....604.870.3769 or 1.877.889.8886

Website..... InterpretationAndTranslationServices.com

## Language Assessment: Canadian Language Benchmarks Placement Test (CLBPT)

Fee for service Canadian Language Benchmark testing for individuals needing proof of English language skills for employment or educational programs.

Phone ..... 604.309.4092



## Archway Charity Golf Tournament

Started in 2017, this annual charity golf tournament, dinner and silent auction raises funds for various programs.

ArchwayGolf.ca

## Community Builders Awards

This annual event is designed to acknowledge individuals, organizations and businesses who have made an outstanding contribution to Archway Community Services and the community.

Archway.ca/CBA

## Fraser Valley Cultural Diversity Awards

Annual event recognizing and honoring businesses, groups, clubs, and schools who work to make their organizations inclusive of all populations. Presented by Archway in partnership with Mission Community Services, Chilliwack Community Services and the Langley New Directions English Language School.

DiversityAwards.ca

## Inclusive Employer Excellence Awards

The awards recognize businesses that are committed to hiring people with barriers to employment. Presented in partnership with Communitas Supportive Care Society.

Archway.ca/IEEA

## Toys for Tots Christmas Breakfast

Each November, the community is invited to bring a gift or donation and stay for breakfast, live entertainment and more. This event benefits the Christmas Bureau to provide gifts and food for families in need at Christmas.

AbbotsfordFoodBank.com/ToysforTots

## CARF Accreditation

Programs in the Counselling, Child, Youth and Family Services department and in Community Living have been CARF accredited since 2004. The value of the CARF accreditation is more than just a certificate hanging on our wall. It is evidence that Archway strives to improve efficiency, fiscal health, and service delivery – creating a foundation for client satisfaction.



CARF Canada is an independent, non-profit accreditor of health and human services. The mission of CARF is to promote the quality, value and optimal outcomes of services through a consultative accreditation process and continuous improvement services that centre on enhancing the lives of people served.

Accreditation is an ongoing process, as we are continuously improving services, encouraging feedback and looking to effectively serve the community.

### Accredited Programs

- Abby Dads
- Basic Life Skills Training
- Best for Babies
- Caregiver Support
- Child Care Resource & Referral
- Discovery
- Employing People in the Community (EPIC)
- Family Centre
- Family Connections
- Family Education
- New Beginnings
- Sexual Abuse Intervention
- STAR Club
- Youth Resource Centre

## Your Privacy at Archway

At Archway Community Services we ensure that the collection, use and storage of your personal information follows best practices and complies with privacy legislation.

If you have a privacy-related concern about your personal information, or if you would like to access your personal information stored by Archway Community Services, please contact our Privacy Officer, Louise Smith.

### Louise Smith

Privacy Officer & Director of Operations

Phone .....604.859.7681 Ext. 238

Email..... louise.smith@archway.ca

## Volunteer Opportunities

Volunteers form the backbone of our organization. Thanks to the efforts, passions and dedication of more than 1,000 volunteers, almost 50,000 working hours were contributed last year.

If you're looking to give back to your community, you can volunteer in a variety of programs. We match your skills, passion, and interests with our programs looking for people just like you.

**More Information:** .....Archway.ca/volunteer

**Phone** .....604.859.7681 Ext. 254

## Support Archway Financially

Be a part of building a strong and healthy community by supporting people in need. You can designate your gift towards a specific program or to our Area of Greatest Need (AGN) Fund. The AGN Fund allows Archway to cover any funding gaps in existing programs and respond quickly to needs and issues as they arise.

As a registered charity, we provide charitable receipts for financial and gift in kind donations.

**Federal Charitable Registration # 10767 8195 RR001**

### Ways to Donate



#### Online

Archway.ca/donate



#### Mail or Drop Off

Cash can be dropped off and cheques can be sent to

**2420 Montrose Avenue  
Abbotsford, BC V2S 3S9**



#### Phone

Call to arrange credit card or automatic bank account withdrawals

Phone.....604.859.7681 Ext. 502



# Archway

Community Services

604.859.7681

2420 Montrose Avenue  
Abbotsford, BC V2S 3S9

[Archway.ca](https://www.archway.ca)



Formerly Known as Abbotsford Community Services

**2021**

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