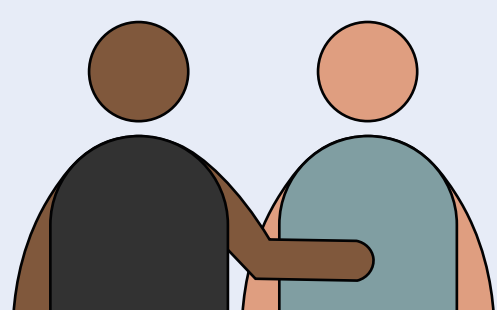


# BC Settlement Case Management Program

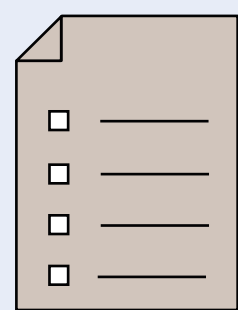
Free services for refugees and other immigrants facing multiple tough challenges settling in Canada



## We will provide



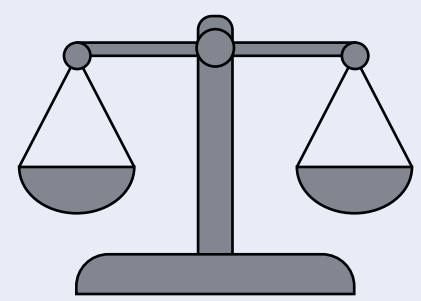
A case manager for one-on-one support



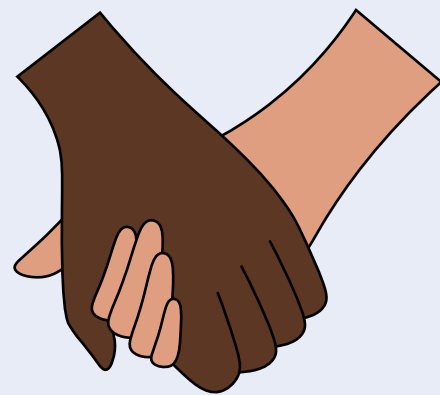
A plan on how to achieve your goals



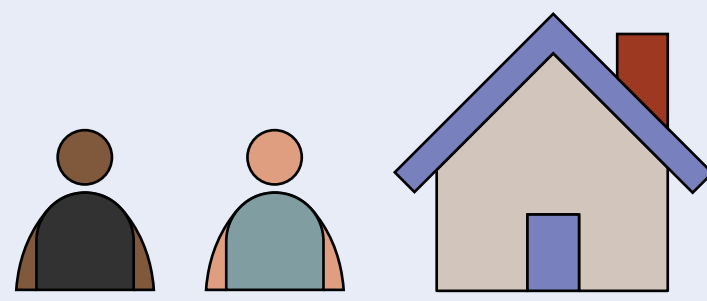
Interpretation in your own language



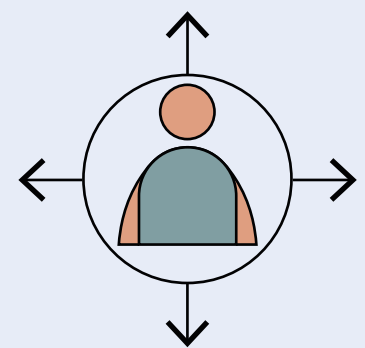
Information on your rights and responsibilities in Canada



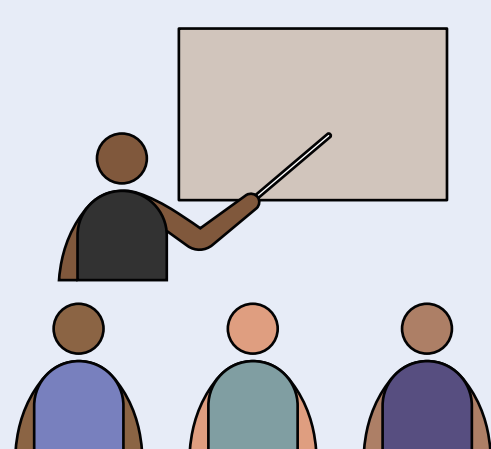
Connections to a community



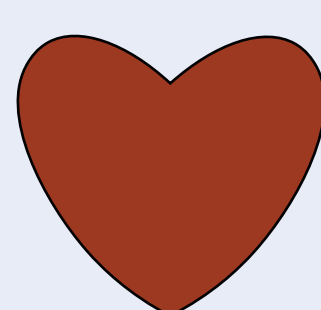
Home visits and company for certain appointments



Practical assistance and referrals to services and resources



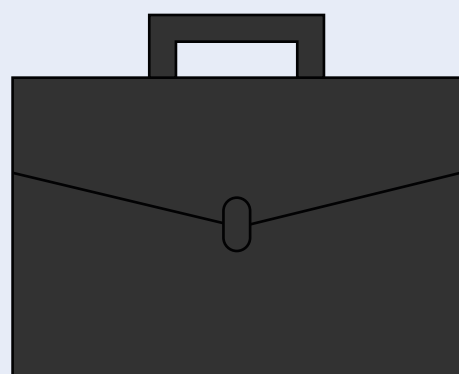
Workshops on settling in Canada



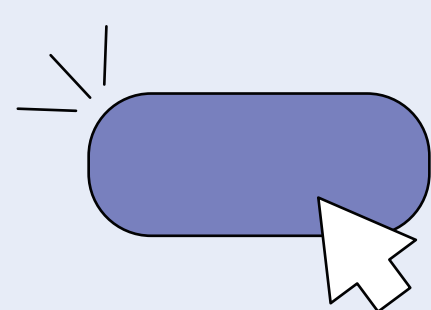
Social and emotional support



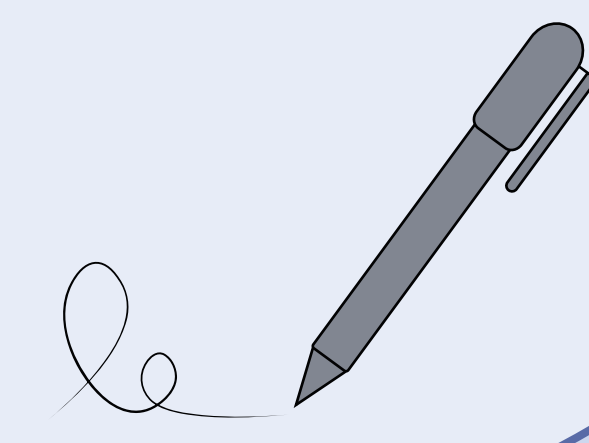
Open a bank account and manage your money



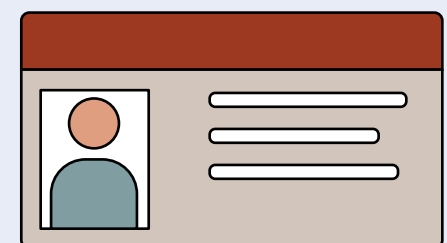
Find a job and schooling



Apply for government programs and community resources



### Help with how to:

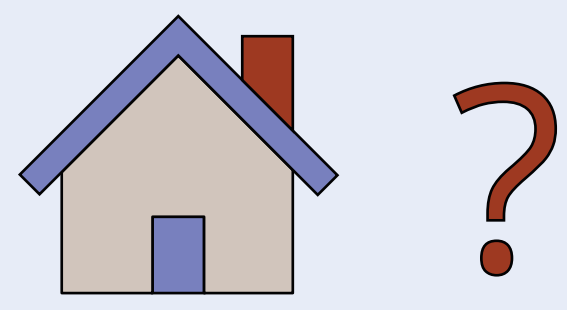


Receive important documentation

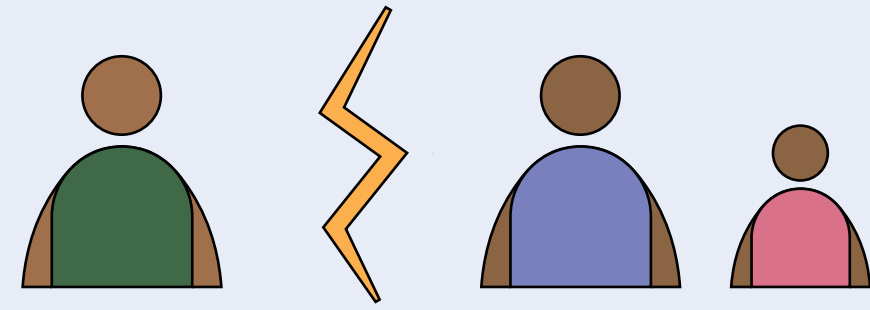


## You must be

Facing many complex challenges adjusting to life in Canada.  
These may include:



Housing concerns



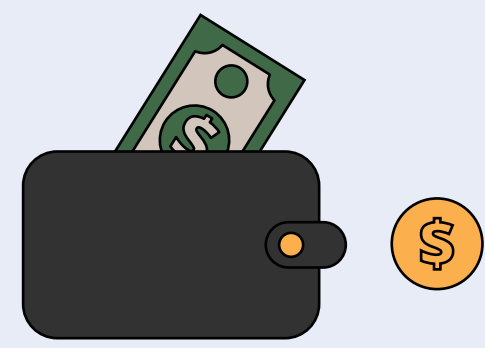
Family issues



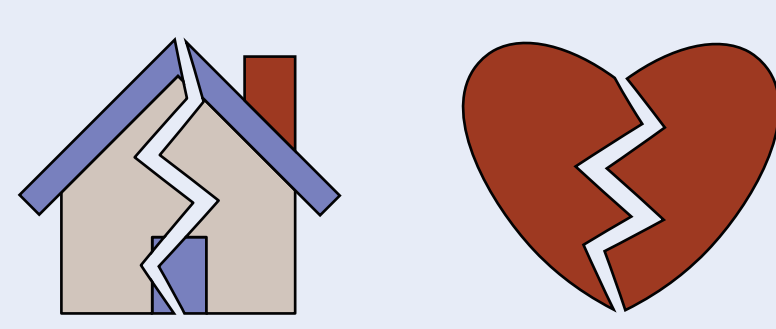
Trauma



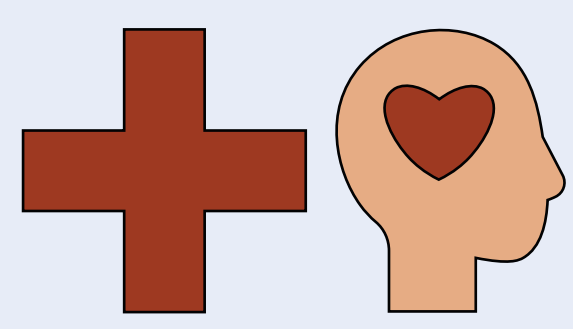
Loneliness



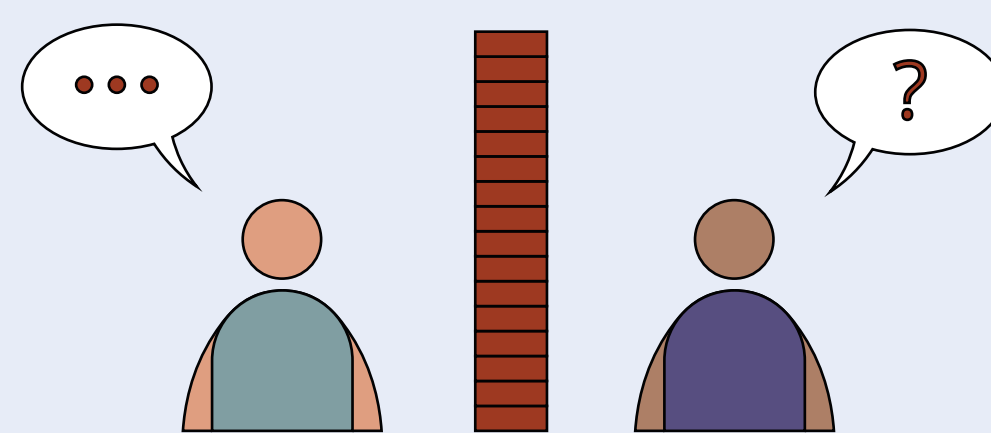
Financial problems



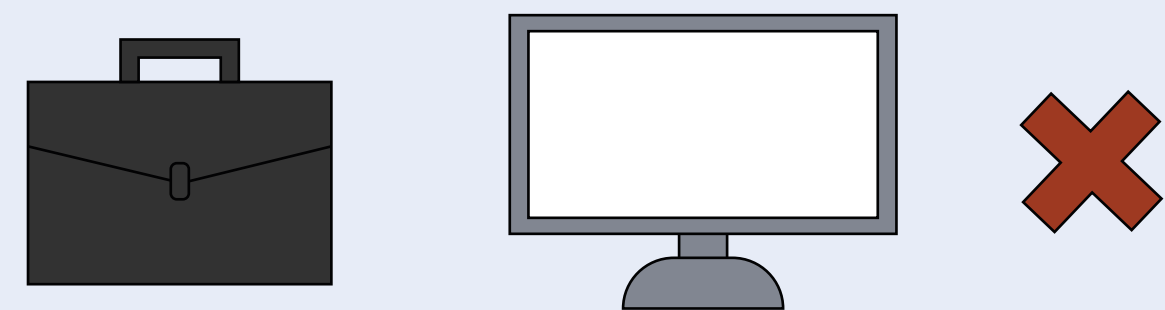
Domestic violence



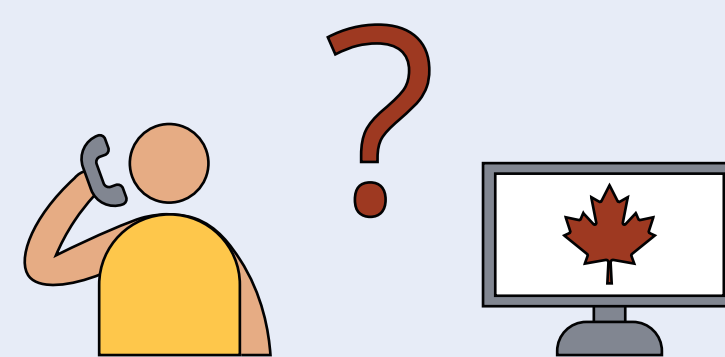
Medical and mental  
health concerns



Language and communication  
barriers

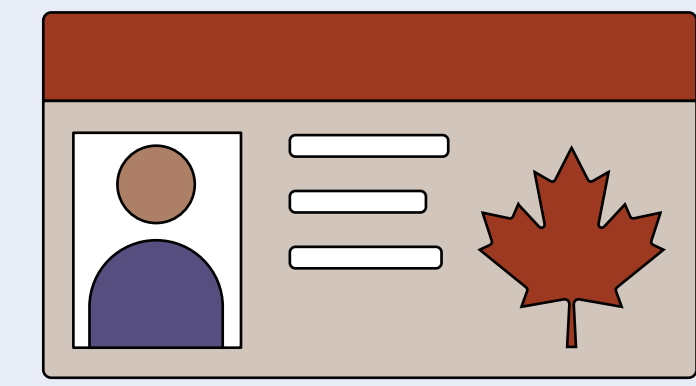


Digital literacy and job readiness  
challenges



Difficulty receiving social  
benefits or government support

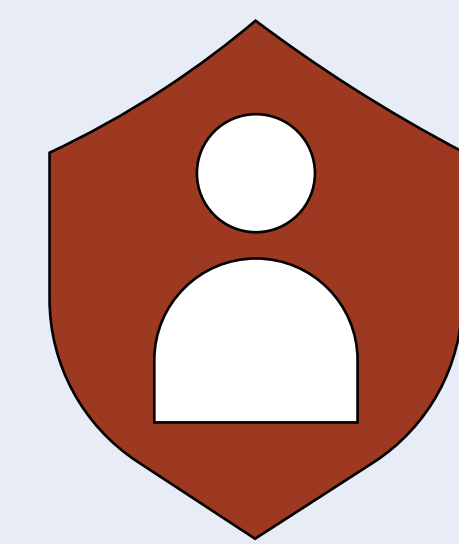
And



A permanent resident, or



Selected to be a permanent  
resident with a letter from  
Immigration, Refugees, and  
Citizenship, Canada (IRCC), or



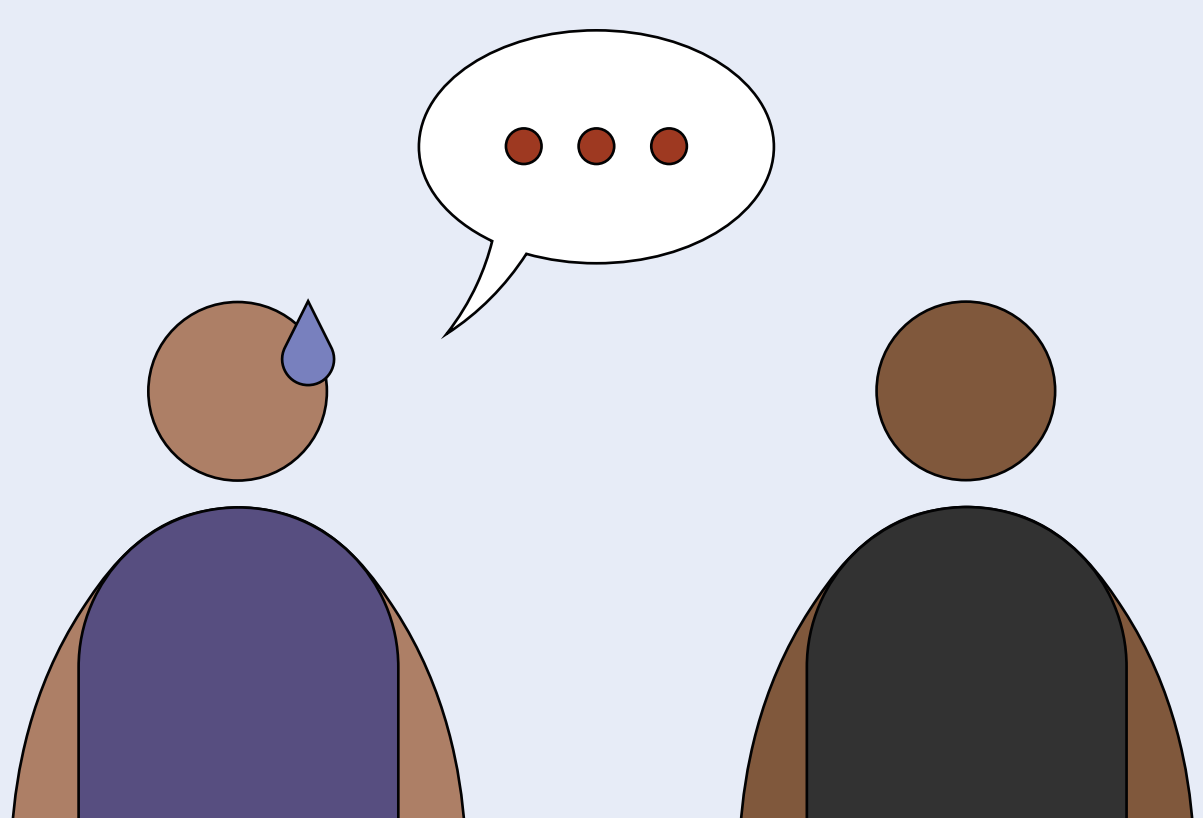
A refugee or protected person  
(as per S.95 of IRPA), or



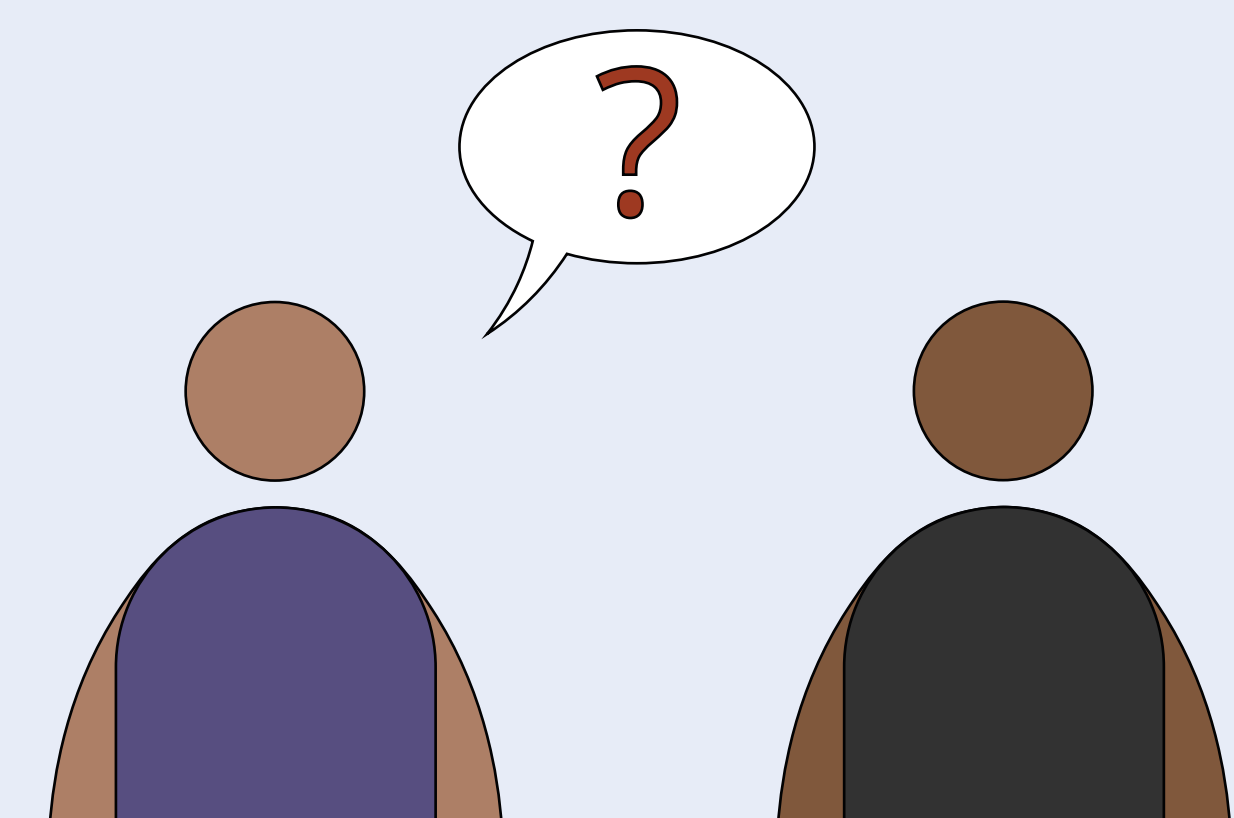
Have Canada-Ukraine  
authorization for emergency  
travel (CUAET/AVUCU)

## We want you to

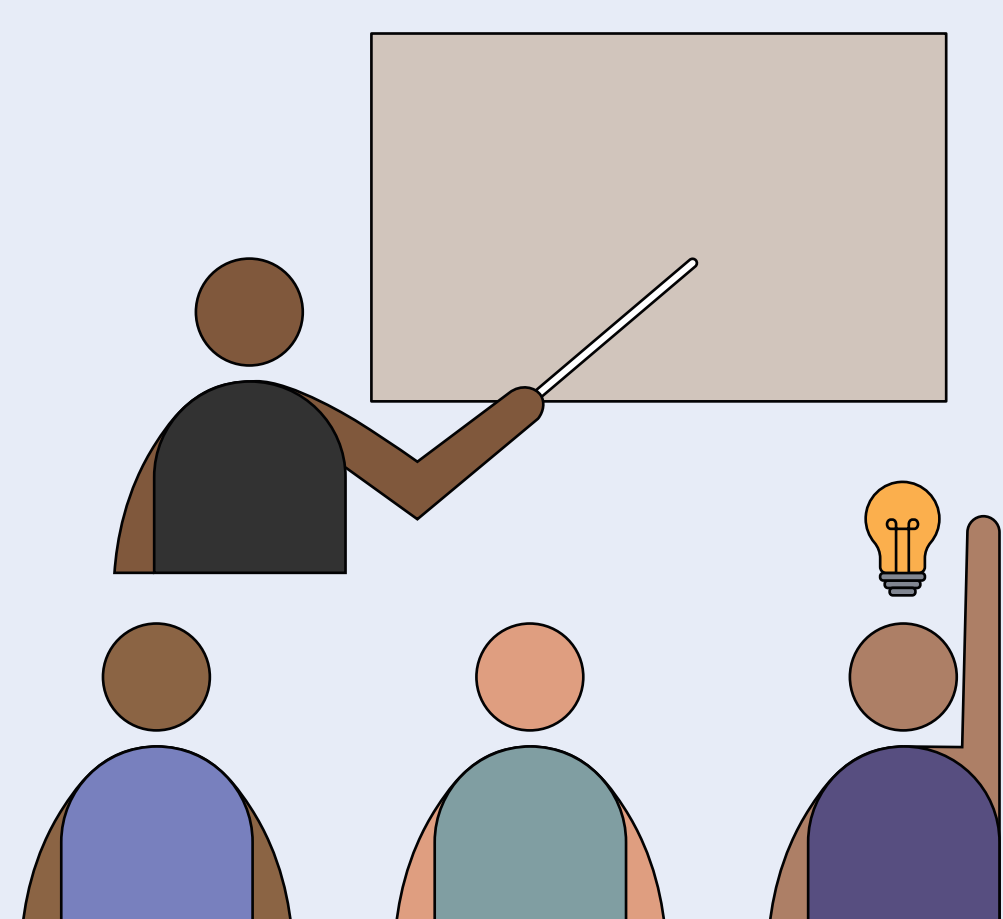
Be honest about the challenges  
you have



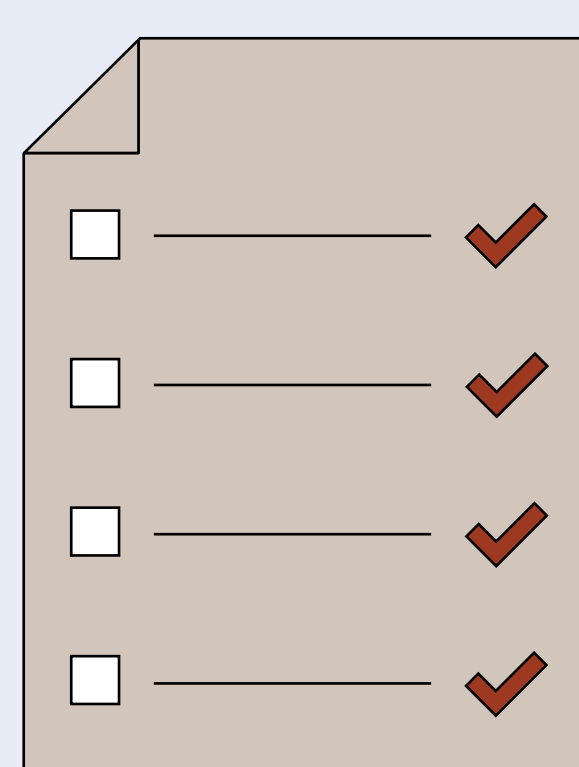
Ask questions



Participate in our workshops



Work with us to do the tasks  
in your plan



Grow your skills to become  
independent

